

NEWS RELEASE

FOR IMMEDIATE RELEASE

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Survey Says: Deficiency Free!

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One of the highest confirmations of quality service is for a healthcare facility to receive a deficiency-free survey from the State Department of Public Health. Maple Knoll Village is pleased to have been found deficiency-free on its 2012 annual state survey. This is an unusually outstanding accomplishment on the part of the administration and staff. The achievement is made possible by the daily commitment and dedication of an exceptional staff.

The survey is conducted annually by the Ohio Department of Health and has a checklist of areas and categories to examine. Some of the categories include meeting with residents, family members and staff, reviewing medical records, reviewing the residents' dining areas and observing the environment and safety factors of the home. Ultimately, the survey evaluates the overall quality of life and quality of care of the facility to ensure it is operating by the Department of Health's standards.

After its inspection of these categories and more, the Department of Health's team had declared Maple Knoll Village as deficiency free.

Maple Knoll Communities is a non-profit home providing services including residential accommodations, assisted living, rehabilitation and skilled nursing care.

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