



CHANGER

2021 ANNUAL REPORT



MAPLE KNOLL Strong



mapleknoll
COMMUNITIES

For 173 years, Maple Knoll Communities has provided the setting for older adults to live longer, healthier and happier lives. Programs and services that impact over 35,000 individuals, ranging in age from 3 to 107 years old, are provided through our retirement communities Maple Knoll Village and The Knolls of Oxford, Maple Knoll Outreach Services for Seniors, three affordable HUD Senior Living Residences, Village Home Health & Hospice, WMKV 89.3 & 89.9 FM Radio Station, The Maple Knoll Montessori Child Center and The Hemsworth Wellness Center.

Mission Statement

Maple Knoll Communities, Inc. is recognized as a growing provider of outstanding senior communities and services that allow those we serve to thrive in a stimulating and dignified environment. This will be accomplished through creativity and responsible fiscal stewardship.

Vision Statement

Maple Knoll strives to deliver the best lifestyle possible through its comprehensive options, amenities and services. Maple Knoll strives to create the best time in life for its residents, clients and members.



“I agonized about moving to a retirement community so far away from my friends. When I left South Carolina, I decided to come to TKO. I told my friends I would give it a year and if I wasn’t happy, I would move back. I called them after three months and told them there was no chance I was coming back. I definitely made the right choice in moving to The Knolls of Oxford.”

MAUREEN RUSHTON
The Knolls of Oxford Resident



“It is important to remember that we cannot become what we need to be by remaining what we are.”

MAX DE PREE
Author of Leadership is an Art

The Rules:

***Give Support | Demonstrate Perseverance
Show Determination | Spread Appreciation
Work Together | Think Ahead | Inspire Others***

Dear Friends & Supporters,

This past year will be remembered as a year like no other. The COVID-19 pandemic has truly tested all of us, and continues to impact our lives, our communities and our nation in ways none of us could have ever imagined. We have seen our residents, staff, board members, families and donors work together to ensure that we provide a positive, safe environment for those living and working in our communities. Throughout this time, Maple Knoll stood as a pillar of strength and support, and a safe haven to all of those in our care.

We can look back with appreciation on all that we have overcome and all that we have accomplished, despite a global pandemic. Our success, and that of those we serve, is a direct reflection of focused determination and, together, we made great strides in our path to the future. We were determined to be culturally inclusive and created both employee and resident Diversity and Inclusivity Committees. We were determined to stand out as a premier retirement community and our communities and staff were recognized with awards

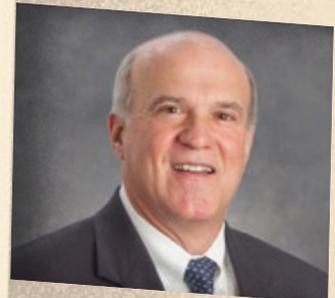
such as “Best Retirement Community,” “Communicator of the Year,” “Visionary Leader,” “Emerging Leader,” “Apex Award of Excellence,” “HealthCare Hero” and many more. We were determined to provide the highest level of care and support even when the odds were not in our favor. This determination resulted in high resident morale, community unity, successful fundraising, deficiency-free state surveys and additional accolades that you will have the chance to review throughout these pages. This determination combined with the current pandemic crisis also led us to identify ways to further provide for not only our current seniors, but future seniors.

Today, we reflect on our 173 years of service, feeling humbled by the many lives we have been privileged to touch throughout our history, and we look ahead with a new playbook filled with hope at the possibilities a new year brings. Yes, fiscal year 2021 was a year unlike any other, with challenges, losses and barriers no one could have anticipated. However, Maple Knoll, like so many others, has persevered. Within this report, we share the many achievements, memories and moments from the past year that serve as an inspiration for the future.

Sincerely,



James M. Formal
James Formal
President and CEO



Fred Robbins
Fred Robbins
Chairman of the Board of Directors



BRINGING OUR “A” Game

COVID-19 Impact: 6 Feet Apart Yet Closer Than Ever

Since the onset of the COVID-19 pandemic, we have responded thoughtfully and aggressively. In January of 2020, we jumped into action and developed a pandemic response team to oversee all aspects of the COVID-19 virus across our organization. This included sourcing and securing PPE, enacting quarantine, additional safety measures, testing and vaccinations.

We have relentlessly focused on the safety and wellbeing of our residents, employees and caregivers, including restricting or limiting access as deemed appropriate. These efforts have resulted in reducing the number of positive cases across our communities.

When the pandemic broke out, people everywhere came to rely more heavily on technology. At Maple Knoll Village, staff immediately ran the board and began facilitating video calls between residents and their loved ones. Leadership meetings were held via Zoom and the marketing offices began to offer virtual tours to prospective residents. Exercise classes and entertainment were held in empty spaces and broadcasted live over the internal television channel. Both residents and staff reinvented everything they do with new protocols practically overnight — from dining to healthcare — gracefully transitioning to ensure safe conditions for all, while demonstrating the bravery of true essential workers.

Maple Knoll Communities went head-to-head with restrictions and designed a new playbook to allow families and residents to communicate throughout the year. Maple Knoll Village found a valuable player in our Mental Health Social Worker, Laura Perez (MSW, LSW), who was able to oversee outdoor visitations and compassionate care visits prior to our option of providing indoor visitations. Human Resources, Management, Nursing, Assisted Living, Spiritual Life and more met with both residents and staff to assist with mental health, grief counseling and support. While the COVID-19 pandemic has not completely abated, we began to see relief with on campus vaccine clinics beginning in December. To date, roughly 70% of our staff and over 98% of our residents have been vaccinated at both campuses. We also implemented a COVID maintenance vaccination program with Skilled Care Pharmacy that will allow new hires, new admissions, and existing employees and residents that previously declined the vaccine to receive it. In May of 2021, we began to see our campuses return to some normalcy with restrictions lifted on numbers gathered and access to amenities.



“I couldn’t be in a better place to ride out the pandemic! Actions taken to minimize the risk and coordinate the vaccine on campus were first-class!”

JIM MINIMUM
The Knolls of Oxford Resident



The pandemic has truly tested all of us over the past year, and continues to impact our lives, our communities and our nation in ways none of us could have ever imagined. We have seen our residents, staff, board members, families and donors work together to ensure that we provide a positive and safe environment for those living and working in our communities.

“The communication throughout the pandemic and lockdown was strong. We got updates quite often and were kept informed on what to do and not do, as well as when the vaccine would be available for us. The vaccine rollout was marvelous. It was so well organized and it was amazing we were all able to get the shot.”

MARLENE THEILE
Maple Knoll Village Resident



COVID-19: INSIGHT

From Our Corporate Risk Manager

“I truly know that our Pandemic Committee was one of a kind. Most facilities just had the Administrator and Director of Nursing deciding what to do over the pandemic and then telling everyone else. Or they had a large corporate entity doing all of the decision-making. People I spoke with over the past year were amazed to hear what we had been doing — bringing everyone together once or twice a week, from all departments, to discuss what changes needed to be made. We ‘tackled’ the COVID-19 situation starting back in January of 2020 when we had our very first meeting between Nursing Management. We did a table-top exercise in early March 2020 to bring together our department heads and that’s when we really kicked it into gear. We had no playbook initially, no idea of what our ‘opponent,’ COVID-19, would throw at us next. But our approach early on, in utilizing the core concepts of teamwork, truly saved lives. We called these ‘audibles’ — we shut down visitation before the Governor required it. We were in medical masks before Ohio Department of Health mandated it. We wrote our rules as we continued to fight every quarter of the game. And we did it together, like great teams do. There is no one MVP — we were all MVPs — the residents, staff and family members.”

KAREN PENDELTON
Director of Corporate Compliance
for Maple Knoll Communities





Right On Target

“We recognize the shortage of doctors and the impact technology can have to help bridge the gap. Our investments in Telehealth and integrations of care is just the beginning of our commitment to improve the lives of our residents through technology.”

MARK PLUNKETT
*Corporate Director of
Information Technology*



Innovation at Maple Knoll Communities

Maple Knoll Communities continues to hit the mark, incorporating cutting-edge technology into daily life across campuses. With the restrictions brought upon us by COVID-19, we have had to become creative to continue providing programs and services while still protecting those who live and work in our communities.

A new check-in system was implemented on both campuses, that allows for automated monitoring of employees and visitors. Individuals are able to answer screening questions, followed by a temperature check on each device, prior to entering our facilities. An access control system was also added, which puts into place further parameters, only allowing the approved people into areas that are restricted due to COVID-19 or any other event. Staff utilize their badges to gain access and visitors are confirmed via video by security before being allowed entrance.

Last year, Maple Knoll Communities received nearly \$100,000 in funds from the Federal Communications Commission to enhance Telehealth services on our campus. This year, Maple Knoll Communities was able to hit a bullseye by using said funds to implement a true Telehealth solution that enables providers to service residents. This solution not only allows our providers to deliver Telehealth, but also permits them to bring in others on the video call, such as specialists and family members involved in resident care. Both campuses began using CareQuality and CareConnect for the electronic sharing of health information between providers, which allowed for improved continuity and enabled staff to easily access medication and allergy information, eliminating manual processes that are typically required. These technologies are imperative to expanding care and improving convenience and satisfaction.

Maple Knoll Communities aims to change the perception of senior living by incorporating technology that appeals to both younger and older generations. The popular resident app has expanded to include an employee and family member version that provides real-time access to information. Social media campaigns have continued to flourish, with Facebook engagement increasing 22%, Instagram 122% and YouTube videos reaching a high of 2,400 views in one week alone. Virtual marketing events and personalized video tours became a perfect resource to target prospective residents.

MyndVR, a virtual reality program, proved to be an exciting addition to Maple Knoll Village and aimed to improve the lives of residents feeling socially isolated throughout the year due to the COVID-19 pandemic. The program at Maple Knoll Village was made possible by generous financial contributions from Maple Knoll Village residents Bill Ostrander and Barb DeSalvo, and corporate sponsors AHEAD, Luminaut and HGC Construction. The program benefits residents living in Independent Living, Assisted Living and Skilled Nursing, and takes them to new places while reducing anxiety and depression, increasing socialization and stimulating memory and cognition.

Not only is the program making an impact on the campus of Maple Knoll Village but a further partnership will allow the benefits of virtual reality for seniors to be shared on a national level. The Virtual Human Interaction Lab (VHIL) at Stanford University has collaborated with MyndVR, Maple Knoll's VR solutions provider, to further study how older adults' use of VR affects their psychological well-being and their attitudes toward new technologies. Maple Knoll Village was selected as one of the few retirement communities to participate in this prestigious opportunity as we continue to be innovative and forward thinking in the technologies implemented for older adults living in our communities.



“As a technology solution provider, serving clients across all verticals and longtime partner to Maple Knoll Communities, it’s incredible to see them embrace technology to deliver a life experience for their residents that is unparalleled.”

WES VANDEGRIFF
AHEAD Technology





“My favorite part of living at Maple Knoll Village is the wide variety of activities available and equally diverse residents. I can make a new friend every day!”

JIM CONNELL
Maple Knoll Village Resident



ALL Fun & Games

Maple Knoll Village

Maple Knoll Village remained at the top of our game with high resident morale, innovative programs and a steady census, despite the challenges of the year.

Maple Knoll put together a solid game plan for beautification projects across the main building. The Mane Street Hair Salon received a full makeover and re-opened with new services such as pedicures, cutting-edge coloring techniques and retail products. Fundraising efforts allowed for a full remodel to occur

on the Auditorium, Village Center and the addition of a pergola and outdoor seating. Continued efforts to enhance our culinary services, from offering diversified menu options to renovating existing dining spaces, began thanks in part to our culinary partner, Morrison Senior Living. Construction began on our existing Café which will transform it into The Bistro on The Green, as well as the addition of a 24-hour Marketplace on Main Street.

Maple Knoll's newest project, Maplewood Lane in Coventry Court, allowed the campus to receive the prestigious Leader in Energy and Environmental Design for Homes award with Platinum status, the highest LEED level of certification through the U.S. Green Building Council. LEED Platinum status was achieved by including these key design features: storm water capture and water-efficient irrigation systems, energy star roof shingles and appliances, high-efficiency gas furnaces, tankless gas water heaters, high-performance E windows and doors, LED lighting fixtures, air-tight building envelope with performance testing and continuous insulation, use of recycled and locally-sourced building materials and roughed-in electric in each garage for optional electric car charger stations.

Maple Knoll Village also purchased a new shuttle-on-demand vehicle to better serve campus residents. The new vehicle is a Ford Transit Connect with a wheelchair ramp to provide easy on and off access for residents.

A partnership with Wyoming schools allowed a senior capstone class to assist with Maple Knoll marketing efforts. Students met with marketing staff at the start of this project to discuss the company's mission, values and goals for the year. Each team created strength/weakness/opportunity/threat (SWOT) business analysis and developed an integrated marketing campaign focused on advertising concepts. What makes this collaboration so unique is that the winning

team's concepts will actually be brought to life in 30-second commercials that will run on television and on Maple Knoll Village's social media platforms. Maple Knoll Village is already in the process of expanding this collaboration to other local high schools this upcoming year.

It took a bit of creativity and, throughout the year, Maple Knoll residents quickly learned how to hold committee meetings and social gatherings online. A variety of educational and entertainment opportunities were presented via the community TV channel, as were cultural "excursions"

such as tours of national monuments, concerts and documentaries. Goody bags were delivered to each resident's home to celebrate holidays and even just to spread cheer on regular days.

During quarantine, more than 40 residents worked on coloring in paper "quilt" squares in their homes which were put together and entered into the 2020/2021 Virtual Leading Age Ohio Art & Writing Show.

Post quarantine, activities' staff have been working diligently to bring back normalcy to campus hallways. Residents are busy signing up for musical groups, educational sessions, lunch and dinner outings, craft classes, bus rides, upcoming travel opportunities and more. The odds continued to be in Maple Knoll's favor as we won "Best Assisted Living Community" and "Best Retirement Community" from Cincy Magazine, proving that efforts continue to enhance residents' lives across our three levels of care.



"We love the community here. You see people everywhere you go and the people are so lively and active. It is really easy to make friends because everyone is so helpful – and having relationships is very important to us. We have the freedom to be as active and busy as we want. The Wellness Center is our favorite place to go and exercise."

FRANCIS AND REGINA MUTHU
Maple Knoll Village Residents

***“I have never found anyone at
The Knolls that wasn’t friendly!”***

KAY FARIS
Knolls of Oxford Resident

The Knolls of Oxford

Word to the

The Knolls of Oxford residents began the fiscal year by cautiously resuming regular activities such as balance class, writers’ group and art studio. By the time fall and winter rolled around, Independent residents were able to enjoy socially-distanced, masked costume parties and small holiday gatherings.

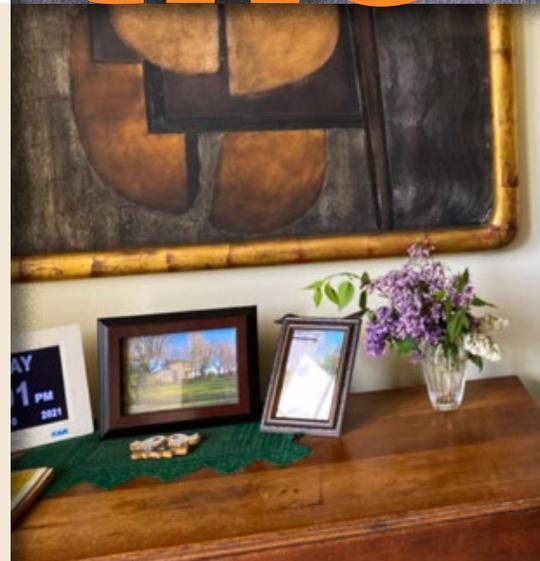
COVID-19 challenged The Knolls of Oxford and they reacted by coming up with creative alternatives. Independent Living residents were able to enjoy small gatherings like a springtime flower competition, hand-delivered goodies and neighborhood barbecues. There were other bright spots, too, such as resuming off-campus restaurant visits, a lively trip to visit a local Alpaca farm and even a group overnight trip to Columbus, where participants enjoyed eating out and shopping.

Additional highlights included the grand opening of a newly renovated model home, a new cooking show on our YouTube channel with our very own chef Michael, and TKO’s pre-Covid commercial “Uncorked and Livin’ It Up” winning a “Platinum DotCOMM Award” for both Retirement Community and Non-Profit video categories.

After many months of varying lockdown conditions, staff decided to bring some early holiday cheer with Christmas in July. Even the Grinch was a welcome visitor in the assisted-living wing and health care pavilion.

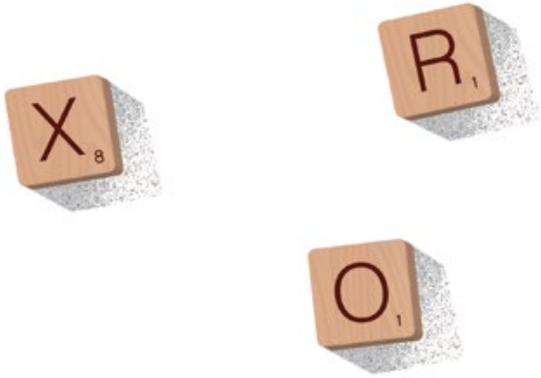
A few months later, the same individuals were treated to the first art gallery opening in over a year, with digital creations by the Talawanda Middle School Brave Initiative Team. The theme for the show was “Hope for 2021” and over 50 pieces of digital art were donated by students. Other creative activities helped to keep residents engaged, as well, like indoor “deer hunting” and a friendly Christmas decorating competition between hallways.

In May, Carla Alfrey, The Knoll’s Assisted Living Coordinator, was honored alongside Maple Knoll’s Infectious Disease Specialist, Aaron Steckman, as Red Cross Frontline Heroes. Carla’s unwavering dedication to residents, creativity in keeping resident spirits up, and her unmatched level of empathy and excellence in care-giving were celebrated with this well-deserved recognition.



***“The Knolls is the perfect
place to retire. You don’t
have to worry about snow
removal or grass cutting
anymore. It gives you
peace of mind.”***

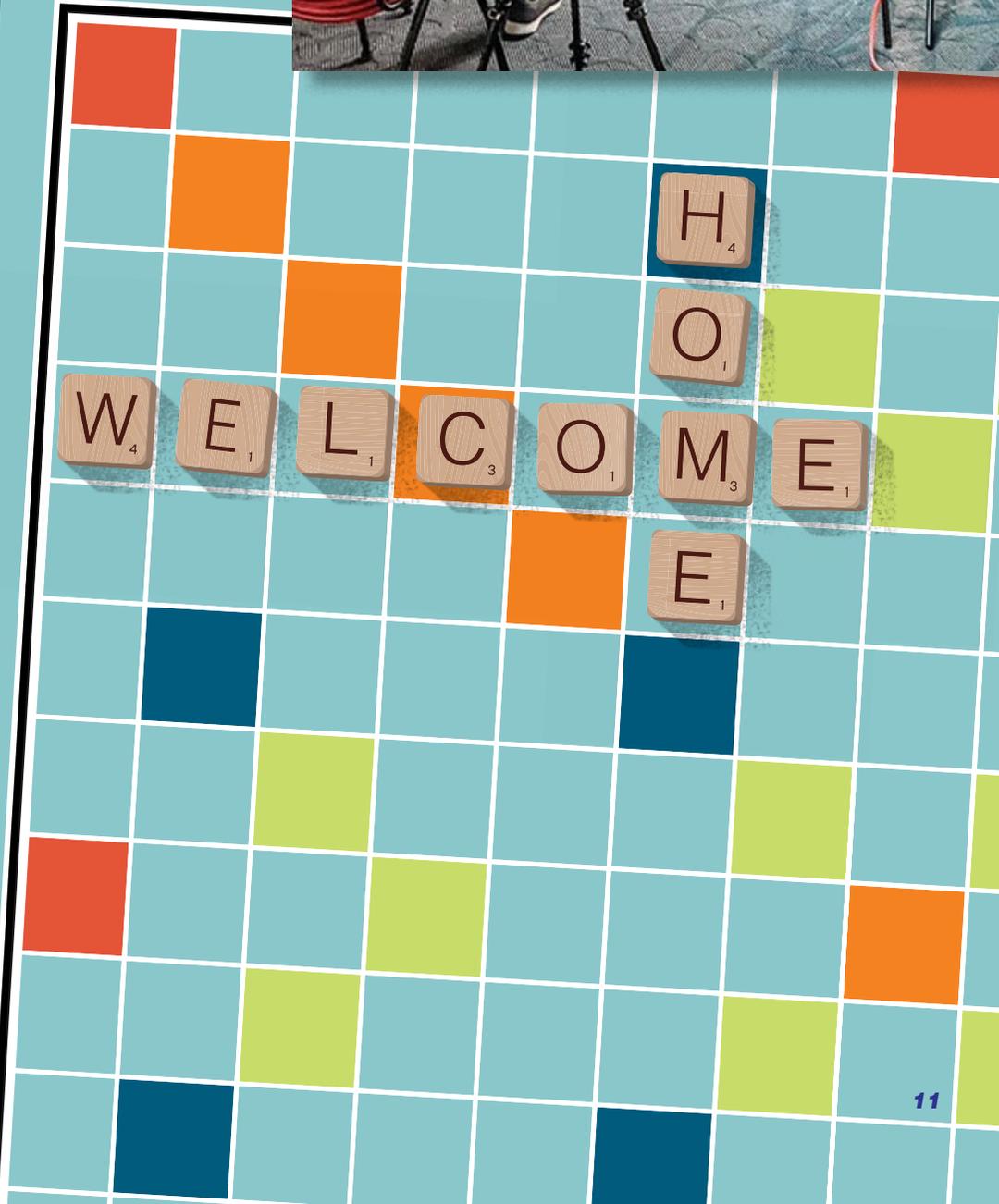
GEORGE BEVERLEY
The Knolls of Oxford Resident



WISE



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THINGS ARE Picking Up

Bodmann Skilled Nursing Pavilion



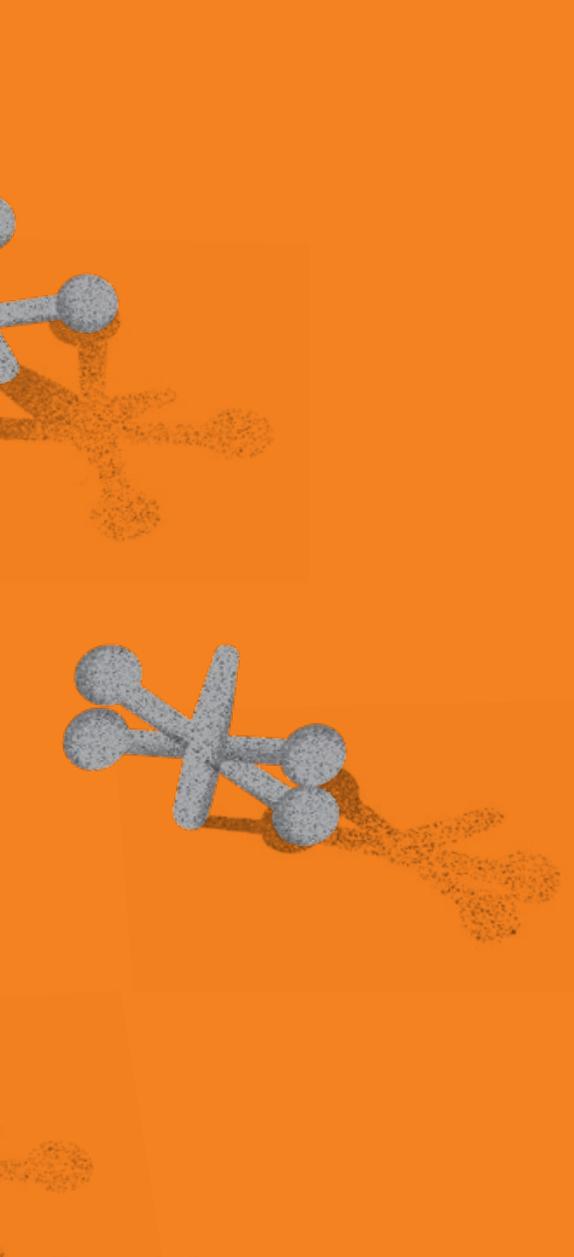
“How grateful I am that my rehab was in this facility! The nurses and staff were very attentive to my needs and helped me with walking, exercising and bathing, and dressing with one hand, while the other arm was bandaged and in a sling. Would I return to Bodmann for rehab? Indeed I would!”

ROSE DOEPKER
Maple Knoll Village Resident

You don't have to live at Maple Knoll Village to take advantage of health care services. Bodmann Skilled Nursing offers rehabilitation, skilled nursing, memory support and hospice care to both current campus residents and non-residents. Despite COVID, Bodmann Skilled Nursing was able to receive a 5-Star staffing rating from The Ohio Department of Health with a low nurse-to-patient ratio of 1:15 and a low state-tested nurse aid (STNA) ratio of 1:9. Hospital readmission rates also rated well below the state and national average, at 12%. Referrals continued to bounce in as census began to increase, once restrictions were lifted.

Resident activities added up to improve morale with holiday poinsettias and blankets delivered, Opening Minds through Art, deliveries by the campus Sunshine Cart, hallway bingo, Music and Memory, bus rides, storytelling, care packages, cards from the community, including the local Boys and Girls Club and enhanced dining options through Morrison Senior Living. When safety protocols allowed, volunteers returned for outdoor walks, puzzles, games, one-on-one visits, manicures and more.





ALL TOGETHER

Village Home Health and Hospice Services

Maple Knoll Communities continues to partner with Ohio Living to provide Village Home Health and Hospice. Village Home Health and Hospice was founded more than two decades ago as a joint venture between Maple Knoll Communities, Inc. and Jewish Home of Cincinnati. The partnership with Ohio Living extended their service area to six new Ohio counties.

This partnership is one of several that Ohio Living maintains with hospices in its region and serves 320 to 350 patients per day in 48 Ohio counties.



A Wise GAMBIT

“Having the students perform during the pandemic was enjoyable and a wonderful break!”

MARY LANG
Knolls of Oxford Resident

Formal University Affiliations



For more than a decade, Maple Knoll Communities has pioneered a powerful collaboration between our communities, and The University of Cincinnati and Miami University. Through these long-standing partnerships, residents benefit from the latest industry research, and innovative wellness and active aging programs.

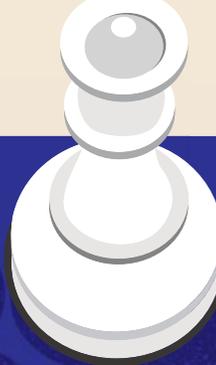
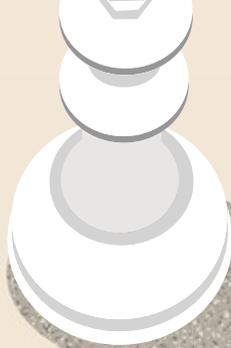
Maple Knoll Village +

The University of Cincinnati

University of Cincinnati students didn't let a pandemic keep them from building relationships across generations. The College of Nursing made smart moves and created a virtual check-in system for seniors experiencing loneliness or depression during quarantine. Students reached out to 35 seniors on a regular basis to assess health needs as well as provide a friendly voice during a time of need. A total of 10 senior design projects with The College of Engineering and Applied Sciences occurred with studies and discussions taking place via Zoom, the resident app and personal phone calls.

Maple Knoll Village residents participated in the popular College of Medicine's "Tell Me Your Story" program which was also done virtually this year. University of Cincinnati faculty and staff continued to enhance research efforts by working with Maple Knoll Village on projects related to employee health and wellness, drone technology and more.





The Knolls of Oxford + Miami University

The formal affiliation between Miami University and The Knolls of Oxford looked different this year due to various COVID-19 restrictions observed by both parties, but the relationship remained stronger than ever. Miami University coaches and players participated in several virtual happy hours in order to keep The Knolls' residents informed and engaged with University sports. The Glee club visited

The Knolls campus twice to perform distanced, outdoor concerts for appreciative residents, and virtual planning continued for the delayed, but upcoming, FirstGen intergenerational program between Miami students and Knolls residents.

The Knolls was able to move forward with technological advances as it was chosen by Miami students, working on their capstone with the Bloomington-based company UV Lightforce, as the recipients of a very generous donation. UV Lightforce manufactures hospital-grade, germicidal cleaning devices that can eliminate 99.9% of the pathogens exposed to the UV-C ultraviolet light. This device is already being used in Skilled Nursing to further assist in pandemic safety.



UC AFFILIATION

Vision Statement

We will shape the future of healthcare and promote the best lifestyle possible for older adults.

Mission Statement

Create a nationally recognized interdisciplinary learning partnership for students, faculty, practitioners, employees and researchers that strives to enhance the quality of care and services for older adults. We will further the missions of the University of Cincinnati and Maple Knoll Communities by fostering a sustainable program of innovation, research and practice.





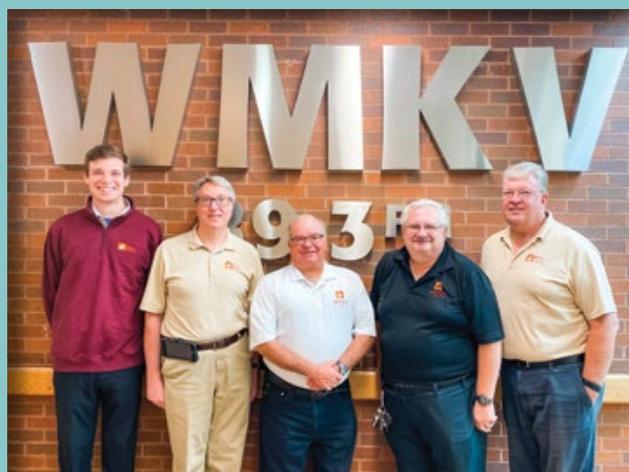
***“The best radio,
hands down!”***

JUDY M.
WMKV/WLHS Listener

SOUNDS Like

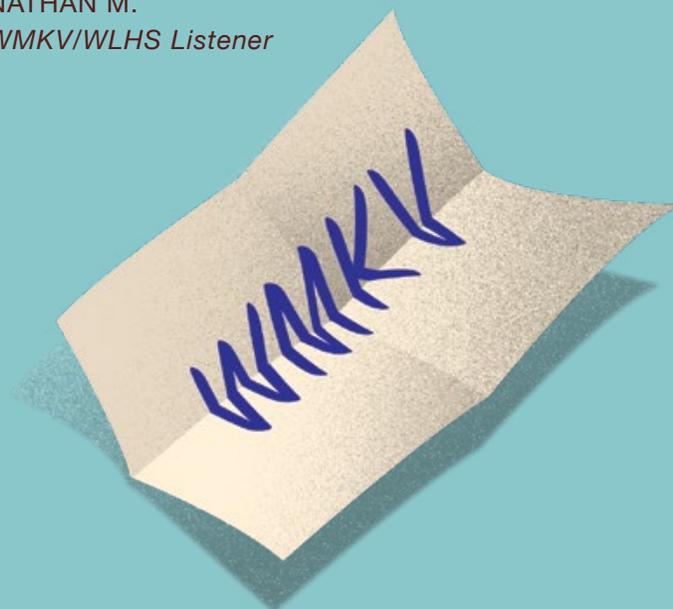
WMKV 89.3 FM & WLHS 89.9 FM

In the most unusual year and most adverse conditions in recent memory, WMKV and WLHS were able to take stock of the stations' importance to listeners in Greater Cincinnati and around the country, via streaming. The comments of our listeners prove that WMKV performs as a companion to many who were quarantined, and a comfort to their caregivers that the station was there. Station membership grew to nearly 35,000 listeners, both streaming and live, each week and comments flowed in with a dramatic flare throughout the year. WMKV initiated weekly, off-air Zoom meetings for listeners from Cincinnati, and around the country, to socialize and talk radio. On campus, WMKV brought music to Maple Knoll residents in a unique way. With a laptop and portable speaker, WMKV did weekly 'rounds' to many of Maple Knoll's community buildings to play amplified songs and memories to residents who may have little other interaction during the lockdown. It was so popular, the Music Mobile still does once a month 'Maple Knoll rounds' and on occasion at The Knolls of Oxford.



“I cannot commend WMKV enough in lifting spirits during this time! WMKV’s optimistic tone will surely help keep us healthy and cheery as we get through this together. Thanks so much!”

NATHAN M.
WMKV/WLHS Listener



Bingo!

Maple Knoll Outreach Services for Seniors



Maple Knoll Outreach Services for Seniors (MKOSS) was on a roll this year, bringing programs and services which allow people with significant physical and cognitive limitations to live in their home, or a home-like setting, and remain integrated with the community. The most requested and utilized programs to support homebound seniors remain Meals on Wheels and Senior Transportation.

These community-based services allow individuals to have more control of their daily schedule. This way, they can maintain desired relationships with family members and friends while getting the daily assistance they need. Staff members provided a 'cover-all' and took the time to give clients the emotional and physical support they needed to thrive.

MKOSS had the winning numbers as they were able to support nearly 700 older adults in 35 Greater Cincinnati communities. A nutritious meal is only the start of the value Meals on Wheels can deliver to keep our community members healthy. Outreach staff and volunteers are the 'eyes and ears' in the homes of at-risk seniors. With the help of 100 trained volunteers, MKOSS delivered over 87,000

meals to 466 clients. That's a 23% increase from last year, which shows just how important all the extra details of these evolving services have become. The transportation department drove over 48,000 miles to provide nearly 8,000 trips to 579 individuals for medical and therapy appointments, as well as grocery stores, pharmacies and social service agencies.

A partnership with United Pet Fund (UPF) has provided low-income seniors with access to pet food and necessities. A unique nonprofit, UPF provides vital resources to underserved and independent animal care groups and advocates. Requests for resources reached an all-time high during the COVID-19 pandemic. These requests included items such as: Bounty paper towels, Pet Whisper, cat litter, animal toys and treats, puppy pads, as well as flea and tick treatments.

Throughout the next fiscal year, volunteer recruitment and fundraising efforts will continue to assist in expanding MKOSS' commitment to serve additional seniors in new ways.

"This service really works for me, it truly does. It's better than I imagined! All of the drivers that I've had are courteous and help in any way you need them to help."

PATRICIA MILLER
MKOSS Client





JUMPING

“History will judge us by the difference we make in the everyday lives of children.”

NELSON MANDELA

Ahead

Maple Knoll Child Center

One of the many things that sets Maple Knoll Village apart from other retirement communities is the Intergenerational Program with the Maple Knoll Montessori Child Center. The Center was able to open with enhanced precautions and provided services to 15 students this year.

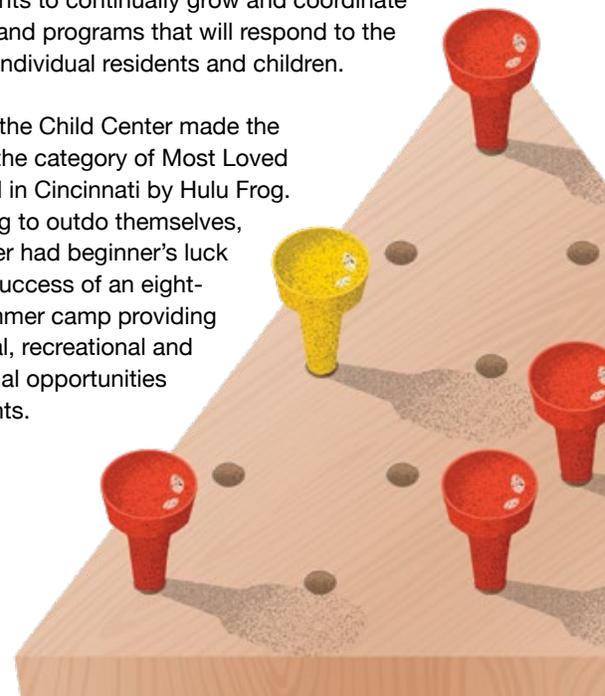
The Intergenerational Program allows students and Maple Knoll Village residents to engage in fun and meaningful activities together. Maple Knoll Village residents share their skills, experiences and talents in a way that fuels the students’ intellectual, social and emotional development.

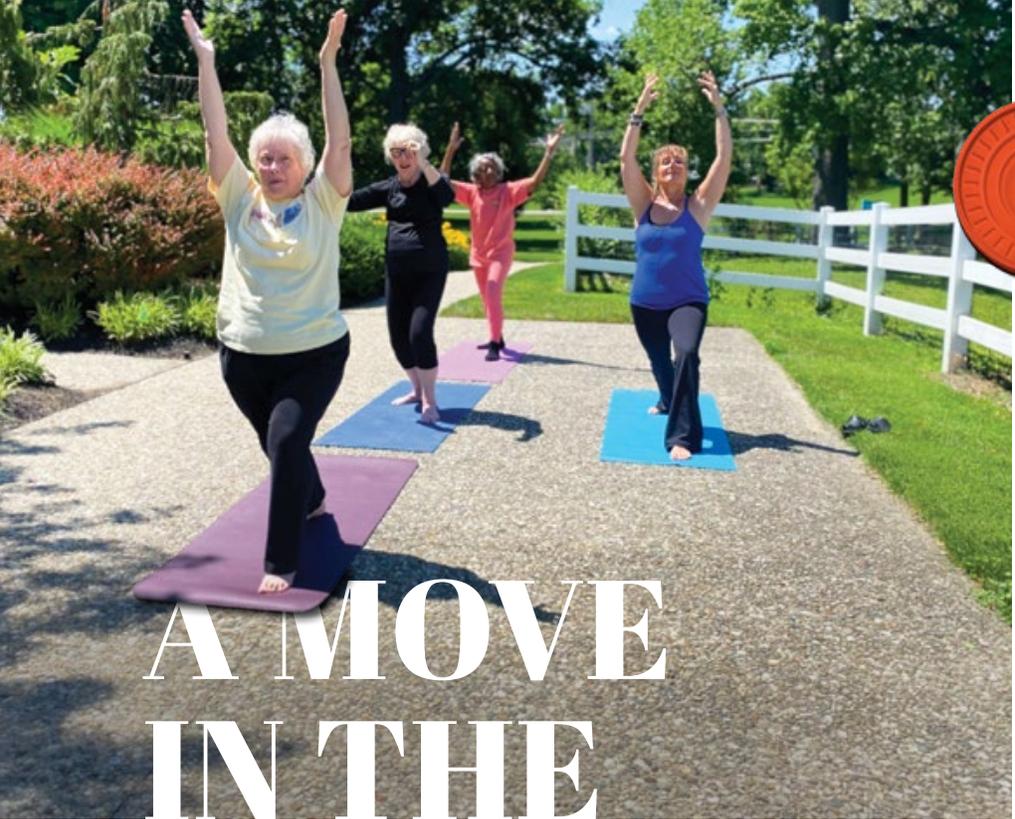
The Center was able to welcome back vaccinated resident ‘grand-friends’ to volunteer in the spring. By participating in activities together, the children develop an increased awareness and understanding of older adults. The Child Center staff works in collaboration with other departments to continually grow and coordinate activities and programs that will respond to the needs of individual residents and children.

This year the Child Center made the leap into the category of Most Loved Preschool in Cincinnati by Hulu Frog. Continuing to outdo themselves, The Center had beginner’s luck with the success of an eight-week summer camp providing new social, recreational and educational opportunities for students.

“We were so excited when we found out Maple Knoll decided to offer Summer-camp for 2021. Not only did our kids get to remain in a consistent learning environment, be around caring teachers and classmates from the previous spring class, but also were enthusiastic about going to Summer-camp daily. We would recommend Maple Knoll to anyone that is searching for an ‘outside the box’ growth opportunity for their child.”

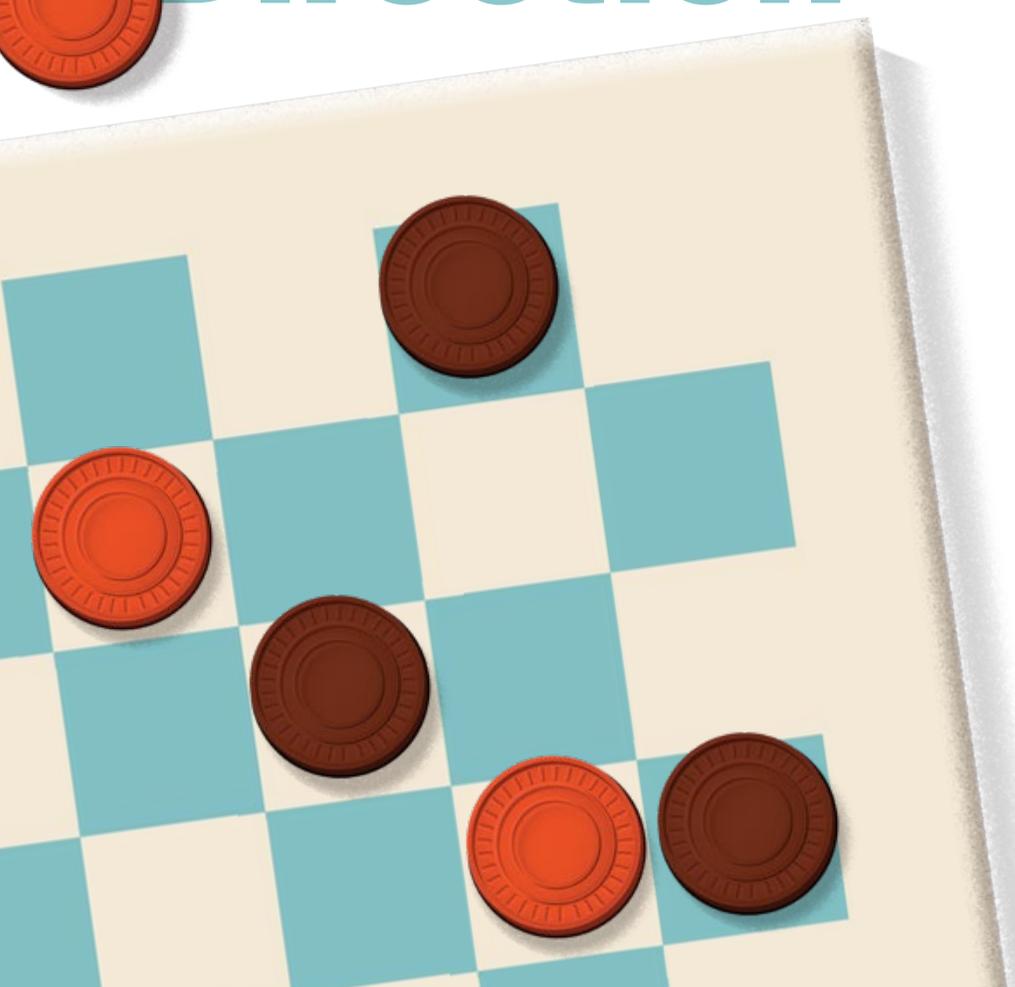
THE HIGGINBOTHAM’S
Maple Knoll Child Center Parents





A MOVE
IN THE

Right Direction



The Wellness Center

The Hemsworth Wellness Center continues to help residents jump ahead with their physical and mental goals. Currently, The Wellness Center and pool are exclusively for the use of Maple Knoll residents, offering a personal experience to everyone who attends classes, works out in the fitness room or utilizes the swimming facility. This has made for a more personal experience and has also allowed staff to provide a safe environment for residents.

The Wellness Center is supplied with a full range of cardio and resistance training equipment, allowing for a wide variety of training disciplines. Residents have the option to work on their own at any time during our open hours, or they can make an appointment for individual instruction. In addition to the individual attention, the Center has upped their game with a number of group activities for the health-minded resident. Group classes include opportunities to practice Yoga, Tai Chi, chair exercise and meditation, while pool staff provides classes focusing on aqua aerobics, arthritis management and mind/body awareness with Tai Chi. The two most social, healthy gatherings include an ever-increasing ping pong group and a long-standing weekly water volleyball "competition."

During the past year, wellness found a way into the lives of residents through outdoor walks, online classes streamed into each home and personalized visits to assess resident needs. The comradery experienced while participating in these activities is second to none.



Connecting THE DOTS

HUD Operations

Access to decent, affordable housing provides critical stability for families and lowers the risk that vulnerable families become homeless. The number of homeless and housing-insecure seniors is projected to grow, creating a domino effect with serious health consequences, as they often face declining incomes, increased medical costs and housing that may not be designed for their needs.

Maple Knoll's HUD facilities, Mt. View Terrace and Corbly Trace, offer quality affordable housing with services that line up for better mental and physical health, improved quality of life and independence for low-income seniors. These 97, modern, affordable housing units attract a wide, diverse range of residents that 99 seniors call home.

Programs designed in response to COVID-19 were created during the past year and continue to this day. Residents have enjoyed fresh produce delivered through the Senior Farmer's Market Nutrition program, providing bags of fresh, nutritious, unprepared, locally-

grown fruits, vegetables and herbs on a weekly basis. Residents also received monthly coupons that could be used at participating farmer's markets in the area. In addition, through a collaboration with the Council on Aging of Southwestern Ohio, residents enjoyed the Food of Love and Comfort Food programs, bringing local dining options directly to our residents' doors. A coordinated effort with Hamilton County Health Collaborative gave residents access to on-site COVID-19 testing, as well as on-site vaccination clinics.

The service coordination team and care committees provided free masks and offered virtual check-in and wellness meetings. Maintenance staff made several building and grounds improvements, as well as shuffling in new books, music and movies to the resident libraries. By going above and beyond housing opportunities, residents had the ability to make and maintain small but impactful changes to help ensure they thrive, not just survive.

“I love living here and tell my family all the time how blessed I am to be here. They do everything possible to help me and make my time memorable. I am grateful for all the support and to feel this cared for. Their kindness and caring have helped me in ways they can never know.”

DARLENE PENN
Mt. View Resident



LIVING LIFE to the Fullest

Spiritual Services

God made a board game for us, it's called the game of life. This year has been a learning process for all of us — stepping into others' roles, and helping in areas we have not worked before. Relationships were built, and we began to understand that every role is important in our community, and things taken for granted are now more precious.

The Spiritual Life department spent the year becoming creative in finding meaningful ways to provide programs and worship for residents and staff. This included celebrating holy days, holidays and worship on our in-house TV channel, hosting small group gatherings, Ash Wednesday and communion to-go packets, Telehealth counseling, personal visits, inspirational and support resources.

As a community, we honored 65 veterans, with a campus drive-thru parade, which drew the attention of local media. During the holidays, residents honored staff with an "I'm Thankful For" display. We remembered our residents and employees on both campuses with a virtual All Souls program. Another new program, Vessel of Hope, was started to give everyone a chance to write concerns and prayers, with the opportunity to discuss them privately or as a group.

In order to reach all of our residents and loved ones, fundraising efforts began to replace the technology system in the Chapel on the Green. When complete, the new system will allow services and programs to not only be broadcast to our residents, but to their loved ones.

This has been a year of frustration, but also a year of stretching. Sometimes in stretching we find new ways. During this pandemic, as the year progressed, Spiritual Life traveled alongside our Maple Knoll family and assisted us in letting go of some of the old ways that perhaps held us back, and embrace new things that surprised us with meaning. We are looking "upwards" to the time that we can all gather together in one space, embrace each other without fear and lift our voices in praise without masks.





***“Thank you for all that you do
to enhance our Spiritual Life.
The blessings of your ministry
are touching us all.”***

MARGARET & JIM SHERLOCK
Maple Knoll Village Residents

**FIND
STRENGTH**

SHOW GRATITUDE

**OVERCOME
CHALLENGE**

STOP



A



Winning HAND

This past year, 452 employees went ‘all-in’ to provide care and support for those in our communities. Maple Knoll hit the jackpot with employees pitching in to help in all areas, working overtime and coming up with creative ideas to help our residents with physical, mental and social struggles. Despite many employees being repurposed from their normal jobs, we saw each task done with a smile and the best of intentions.

While honoring employees during COVID-19 was especially difficult, with the parameters in place for social distancing, Human Resources, Management and the Employee Appreciation Team concentrated on ways we could celebrate individually, as well as at group events, in which we didn’t necessarily have to be together to show unity. A Pandemic Pantry provided employees with items, both personal and household, when shortages were experienced.

These items were provided by Matthew 25: Ministries and fellow staff members. Raffles, giving trees, costume contests, art displays, recipe sharing, coffee trucks, treats provided by Crossroads Church and Cookies for Caregivers, to-go meals, time capsules and more were the ‘ace up our sleeve’ to relieve the stress and pressure felt during COVID-19. A new Job Quality Initiative Team was formed and met with an employee focus group to determine what areas we need to improve. The team also created an MKC Bucks program, which rewards an employee for going above & beyond, and department huddles to improve communication.

Racial Equality and Inclusion has been a primary focus for management and staff. This year, while celebrating Black History Month, we honored those who made an impact on our history throughout the years by celebrating their accomplishments. A Diversity, Equity and Inclusion Committee was also formed to help make Maple Knoll Communities a more diverse and inclusive place to work. Looking forward, the committee plans to focus on education and engagement for all employees.

The *LeadingAge Stars* luncheon was cancelled this year, so Maple Knoll decided to have our own version on both campuses. At MKV, our *Stars* were Sandy Bucher (IL Activities),



Connie Curtsinger (Skilled Nursing), Bob Greenawalt (Assisted Living), Ben Gunn (Housekeeping), Kathie Hull (Wellness Center), Jacob Ivey (Maintenance), Lynette Miles (Housekeeping) and Chris Reynolds (Maintenance). At TKO, our *Stars* were Julie Gurinskas (Skilled Nursing), Tina Edwards (Food Service), Tina Vrabel-Hansel (Activities), Gary Peck (Transportation) and Kara Royer (Therapy).

The Human Resources department regularly offers support and resources to employees who may be going through difficult times. However, this year Maple Knoll created and introduced a new “benefit” to employees due to the generous funding from the Bill and Melinda Gates and Kellogg Foundations.





“Maple Knoll has the best employees! No one is more cherished in this world than someone who brightens the burden of another. Thank you for all you do!”

KAREN & BOB FRIEDHOFF
Maple Knoll Village Residents

Maple Knoll launched its Resource Navigator program in October of 2020, a service that provides social worker-type support and resources to employees who are in need of financial, government or other types of assistance. The Resource Navigator is on-site and has helped more than 40 employees with challenges such as homelessness, access to technology (free computers), financial literacy coaching, rental assistance, gas and utility assistance, transportation and auto repairs as well as many other difficulties that some of our employees face on any given day. Maple Knoll also continues to provide financial resources

through its Good Samaritan Fund, a fund that helps employees with a sudden crisis, emergency or hardship, but is often times just a temporary fix for many of their problems.

Maple Knoll Communities ended the year with a 5 Star Staffing Rating from the Ohio Department of Health and we saw our retention rate jump to 90% over the year, nearly unheard of in healthcare.



“Each and every day I am reminded that we have true heroes that work on our campus. These heroes take on a variety of roles, each important to the daily running of our organization, the caring of our residents, the protection of our staff and the strategic planning to ensure that Maple Knoll Communities is around for another 173 years. I am inspired by your strength, compassion, creativity and the care that you show each day, to our residents and each other.”

MEGAN ULRICH
Vice President of Marketing and Business Development

EMPLOYEE HALL OF HONOR

In November, a total of 60 employees were honored for years of service ranging from 5 to 45. This year, 13 employees were also inducted into the Employee Hall of Honor for their dedication and service to Maple Knoll Communities for 15 years:

- Michelle Angel**
Village Hospice
- Bob Blomer**
MKV Transportation
- Elizabeth Boamah**
MKV Nursing
- Teresa Cisse**
Accounting & Finance
- Karen Turner**
TKO Therapy
- Robin Gabbard**
TKO Nursing
- Lakesha Haley**
MKV Nursing
- Dorothy Harlan**
MKV Nursing
- Carolyn Henson**
TKO Nursing
- Helen Hutchison**
MKV Salons
- Tim McGowan**
Administration
- Penny Rolfsen**
MKC Infection Control
- Pam Wallen**
TKO Nursing



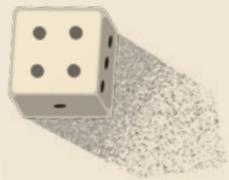
Maple Knoll Communities Leadership

A Well-rounded COLLECTION

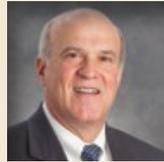
Maple Knoll Communities Inc. is led by a team of dedicated individuals on The Board of Directors who are committed to the care of older adults, not only within our residences but within our larger communities. We are fortunate to have a group of people with diverse experience, education and professional careers. Together, they ensure that we fulfill our mission and vision.

In May, Fred Robbins was appointed as Chairman of the Board of Directors and Dave Wallace assumed the role of Vice Chairman. These changes went into effect as Chairman John Bloomstrom's term came to an end. John will remain committed to Maple Knoll Communities, continuing to serve on the board as Immediate Past Chairman, and more importantly, as a dedicated family member whose parents live in our Maple Knoll Village Eastwood neighborhood.

Maple Knoll management spent the year staying ahead of the game with careful strategic planning that included pandemic preparedness, advocacy efforts, employee retention campaigns and innovative activities to combat struggles felt throughout the year. Together, these two groups are a winning combination, that provide the missing pieces needed for those we serve to experience the best there is in retirement living.



BOARD OF DIRECTORS



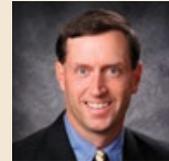
Fred Robbins
Chairman



David Zuidema
Corporate Secretary



David Wallace
First Vice Chairman



Kurt Marty
Treasurer



Marilyn Hoskins
Second Vice Chairman



John Bloomstrom
Immediate Past Chairman

BOARD MEMBERS



Tamilyn Bakas



Kurtis Lindemann



Patricia Bennett



Frank Scalcucci



Stephen Komrska



Jolene Sobotka



Susan Lang



Woodrow Uible



Lynn Larson





“I have always been impressed with the leadership at Maple Knoll. Jim and his team are real pros — knowledgeable, ethical, proactive and deeply committed to the residents. It has been very rewarding to serve on this Board and work with them.”

FRED ROBBINS
Chairman of the Board

Administration

James Formal

President and Chief Executive Officer

Timothy McGowan

Executive Vice President and Chief Operation Officer

Jim Stahl

Vice President of Finance/
Chief Financial Officer

Beth Thress

Vice President of Human Resources

Andrew Craig

Vice President and Chief Innovation Officer

Megan Ulrich

Vice President of Marketing
and Business Development

Shirl Miller

Executive Assistant

Maple Knoll Communities Staff

Karen Pendleton

Senior Director, Corporate Compliance/MDS

Michelle Zeis

Senior Director, Corporate Development

Mark Plunkett

Senior Director, Corporate Information Technology

Stephanie Goddard

Senior Director, Human Resources

Nancy Vilaboy-Allphin

Spiritual Life Manager

Rene Marois

Executive Director, Health Services

Bailey Wallingford

Corporate Communications Specialist

Joe Volker

Senior Director, Corporate Facilities

Maple Knoll Village Staff

John Ammerman

Senior Corporate Director, Marketing

Meri Fox

Director, Child Center

Erin Navaro

Residential Services Manager

Jim Hoeh

Senior Director, Community Experience

Laurie Westermeyer

Senior Director, Assisted Living/
Clinic Services

Deborah Herrera

Manager, Hemsworth Wellness Center

George Zahn

Director, WMKV 89.3 & 89.9 FM

Mary Beth Madlener

Assistant Director, Nursing

Debbie Cattran

Director, Nursing Activities

Sandra Schenk

Director, Social Services

The Knolls of Oxford Staff

Paul Harville

Senior Director, Nursing

Suzanne House

Director, AL and SNF Activities

Scarlett Kilgore

Director, Program Services

Laura Lacy

Senior Director, Community Life

Tara Pitts

Director, IL Social Activities

Michael Williams

Senior Director, Food Service

Cheryl Hampton

Director, Marketing

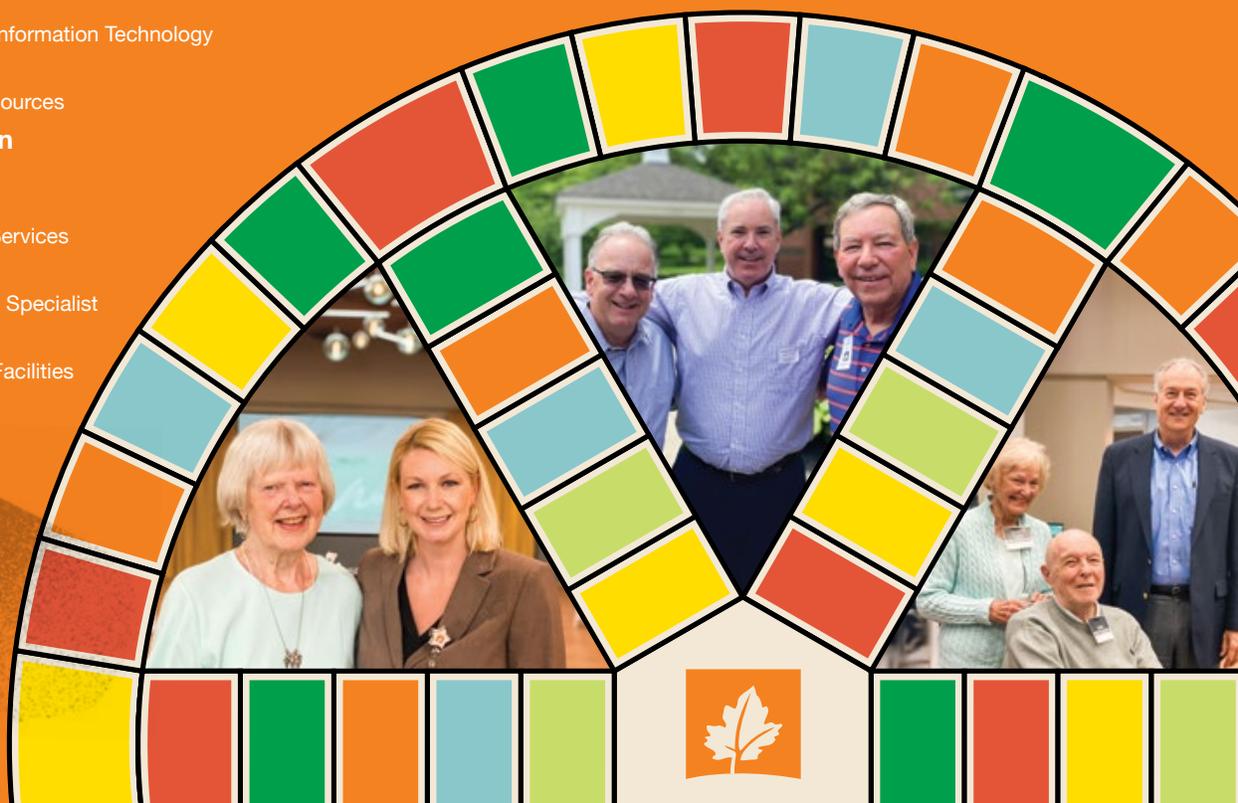
Community Services Staff

Julie Cox

Senior Director, Accounting

Joshua Howard

Senior Director, Maple Knoll Outreach
Senior Services and HUD Operations



Making Each Move COUNT

Maple Knoll Financials

Maple Knoll's leadership is committed to undertaking aggressive actions to preserve operational and financial credibility, with smart spending and wise investing to improve cash flow. We have been closely monitoring the financial impact of all of the challenges of the pandemic. While Maple Knoll Communities, and similar providers, have received relief funds through federal and state routes, these funds fall far short of the actual expenses and lost revenues incurred. From January, 2020 through June, 2021 Maple Knoll Communities incurred unreimbursed

COVID-19 expenses and unreimbursed lost revenues of approximately \$1.6 million as defined from guidance by the U.S. Health Resources & Services Administration. Despite these challenges, we were able to continue to enhance programs and services while not eliminating any staffing positions.

While we still have an uphill battle, we are confident that our strategic planning and innovative partnerships will position us for accelerated growth in the future.



“I choose to live at Maple Knoll Village because it’s a non-profit. It has an excellent history and reputation in our hometown of Cincinnati.”

KATHLEEN WERENSKI
Maple Knoll Village Resident

VALUABLE STATS

Individuals Impacted by Maple Knoll
Fiscal Year 2020/2021

WMKV Listeners and Members ...	35,000
Maple Knoll Outreach Services for Seniors Clients ...	1,045
Independent Living Residents ...	524
Skilled Nursing Patients ...	600
Wellness Center Members ...	300
Senior HUD Housing Residents ...	267
Assisted Living Residents ...	115
Child Center Students ...	30
TOTAL...	37,881

MAPLE KNOLL VILLAGE

WMKV 89.3 FM
WLHS 89.9 FM



THE H WELLN



Balance Sheet

ASSETS	2021	2020
Operating cash	\$1,931	\$5,297
Accounts receivables	1,135	1,320
Other current assets	3,318	2,244
Investments designated by Board of Directors	17,118	16,062
Investments whose use is limited or restricted	16,047	14,489
Property and equipment (net)	81,118	81,789
Other long-term assets	2,456	2,226
Total Assets	\$123,123	\$123,427

LIABILITIES AND NET ASSETS

Liabilities		
Current liabilities	\$12,046	\$13,930
Long-term unamortized and refundable entrance fees	30,455	30,585
Long-term debt and capital lease obligations	66,305	58,630
Other long-term liabilities	1,380	3,459
Net Assets		
Unrestricted	(\$234)	\$5,439
Temporarily and permanently restricted	13,171	11,384
Total Liabilities and Net Assets	\$123,123	\$123,427

Condensed Statement of Revenue and Expenses

REVENUE	2021	2020
Net service revenue	\$33,505	\$35,594
Amortized and forfeited entrance fees	4,393	4,365
Community services	681	711
Contributions and other services	3,848	3,242
Total Revenues	\$42,427	\$43,912

EXPENSES

Salary, wages, benefits and payroll taxes	\$19,316	21,794
Noncompensation operating expenses	13,826	11,416
Interest expense	3,471	3,650
Administration	4,498	4,265
Total Expenses	\$41,111	\$41,125

Net Service Income	\$1,316	\$2,787
Depreciation and amortization	5,665	5,475

OTHER INCOME/(LOSS)

Realized and unrealized gains on investments	\$1,679	\$770
Interest and dividend income	813	861
Gain on disposal of assets/(impairment) of assets	34	96
Change in fair value of interest rate swaps	141	(156)
Loss on advance refunding of debt	(4,813)	—
Other Non-operating gains/(losses)	(45)	(98)
Total Other Income	(\$2,191)	\$1,473

Excess (Deficiency) of Revenue Over Expenses	(\$6,540)	(\$1,215)
Capital contributions	183	116
Net assets released from restrictions — Capital	683	20

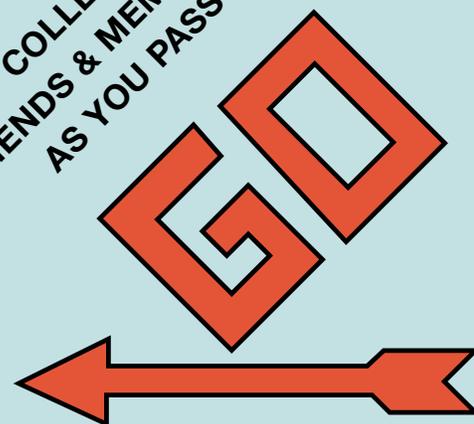
Change in Net Assets	(\$5,674)	(\$1,079)
Net entrance fees received — Net of refunds paid	\$4,397	\$4,572

THE KNOLLS
OF OXFORD

“We don't stop playing
because we grow old;
we grow old because
we stop playing.”
GEORGE BERNARD SHAW

BODMANN
SKILLED NURSING

COLLECT
FRIENDS & MEMORIES
AS YOU PASS



A Chain REACTION

Maple Knoll Communities Donors

Maple Knoll Communities relies on the generosity of our friends in the community to support our mission of enhancing the quality of life for those entrusted to our care and within our facilities. Donations enrich the lives of our residents and clients in countless ways: outstanding care and services, the extra touches that make life special, educational and social programs and activities, support for families and loved ones – and so much more. Fundraising efforts were enhanced to accommodate the challenges of COVID-19. We were playing for keeps as we increased outreach with small group meetings, additional corporate and foundation asks, virtual education and much more. The hard work proved worthwhile as the Development Program had a very successful year further attesting that our supporters see the importance of giving today to change tomorrow. Chairman Dave Wallace and Development Staff took aim at a high goal of \$1.3 million for the Annual Fund Campaign. Together with 40 Giving Circle Leader volunteers, the group was able to knock out the goal once again, ending the year with \$1,802,962, 131% over the set goal.

This total was achieved through 8,358 gifts from 1,738 donors who enhanced Maple Knoll Communities' ability to serve. In addition, 20 new individuals made a financial commitment and joined the Living Legacy Society.

Grant writing continues to remain a strong focus, as COVID-19 relief funding from numerous outlets has been made available to non-profits. This fiscal year the Development Department's grant-writing efforts were on the mark as we received \$249,487 from seven grants.

The Maple Knoll Village Auditorium Campaign was completed and construction occurred during the required COVID-19 lockdown. A ribbon cutting was held in May to reveal the renovations. Over 200 guests attended the grand opening over five days due to the pandemic restrictions.



2021 Uncompensated Expenses

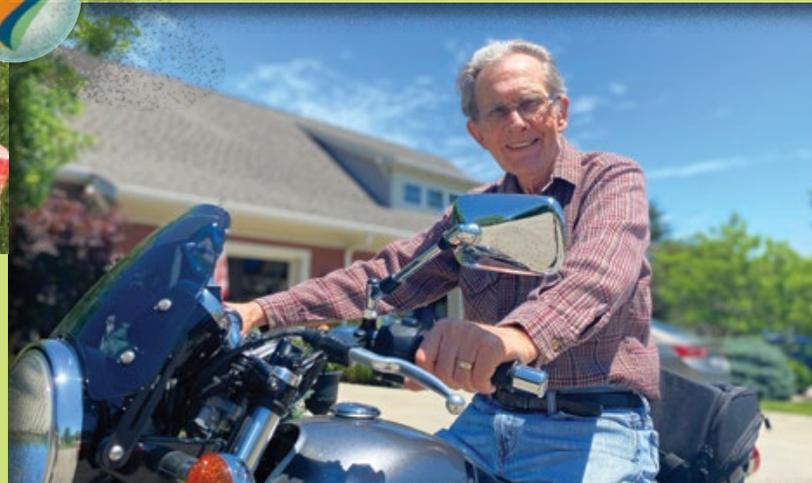
Benevolent Care	\$631,000
Cost of Healthcare in Excess of Reimbursements	\$3,751,000
COVID-19	\$1,600,000
Total	\$5,982,000

Give Today, Change Tomorrow



“My mother was so happy and well cared for at Maple Knoll. It is truly a special place!”

DONALD SMITH
Maple Knoll Family Member



Auditorium Capital Campaign Fund

Circle of Life | \$2,000+

Anonymous (1)
Mr. John A. Anderson
Ms. Carole J. Arend
Mr. and Mrs. John H. Bloomstrom Sr.
Mr. and Mrs. Gene Busby
Mrs. Barbara DeSalvo
Mrs. Michelle Eckart
Fifth Third Bank
Greater Cincinnati Foundation (The)
Mrs. Dolores H. Hileman
Mr. Burton E. Holthus
Home Care Assistance
Mr. John B. Hughes
Interact For Health
Ms. Mary Keane
L&L Nippert Charitable Foundation
Mr. and Mrs. Jim LaPlant
Mr. Arthur M. Lindsay
Dr. John A. MacLeod
Maple Leaf Auxiliary
Mr. Braden Mechley
Mr. and Mrs. Lewe Mizelle
Mr. and Mrs. Francis Muthu
Mr. William Ostrander
Mr. Richard Payne
PNC Foundation
Procter & Gamble
Mr. and Mrs. William Richardson
Robert and Christine Steinmann
Family Foundation (The)
Mrs. Ida L. Scherer
Mr. A. Richard Thomas
Thomas J. Emery Memorial
Dr. and Mrs. Walter Timperman

UBS

Dr. Barbara Voelkel
Mr. and Mrs. Robert J. Watkins
Mr. and Mrs. Stephen Werenski
Dr. and Mrs. Edward F. Willey
Mr. and Mrs. Dennis B. Worthen

Circle of Gold | \$1,000+

Ms. Shelley B. Acus
Mrs. Joan Allen
Mrs. Mary B. Auxier
Mr. and Mrs. John C. Bloomstrom
Mr. Paul Conrad
Mr. Jim Conyers
Mrs. Julie Cox
Mr. Andy Craig
Mrs. Eutice Dell'aira
Mr. Charles Ellman
Ms. Margaret Fanella
Mr. and Mrs. John Fay
Mr. and Mrs. Robert Fields
Ms. Carolyn Fischer
Ms. LaVerne M. Fischer
Mr. James M. Formal
Mr. and Mrs. Scooter Franks
Mr. and Mrs. Dean R. Gaudin
Ms. Nancy Gulick
Ms. Sandra Hans
Mr. and Mrs. Jim Heyser
Mr. James W. Hoeh, Jr.
Mr. Roger W. Honebrink
Ms. Marge Howes
Mr. Mark Kacher and Mr. James Imholte
Mr. Gordon Jewett
Mrs. Marilyn P. Johnston
Mr. and Mrs. Stephen Komrska
Mr. Gerald Kroger
Mr. and Mrs. Don Larson
Ms. Jen Madison

Mr. Timothy McGowan
Mr. and Mrs. John Neumaier
Mrs. Karen Pendleton
Ms. Bunnie Prost
Ms. Connie Reinhardt
Mr. and Mrs. Fred J. Robbins
Mrs. Penny A. Rolfsen
Mr. Robert L. Sarber
Ms. Sandra Schenk
Dr. Jeff Schlaudecker
Mr. Charles Schroeder
Mrs. Marilyn Spreen
Mr. Jim Stahl
Mr. Aaron Steckman
Mr. and Mrs. Bruce W. Stowe
Mrs. Amy Straus
Mrs. Marlene Theile
Mrs. Megan Ulrich
Mr. and Mrs. Tom Wagner
Ms. Jolene S. Weiskittel
Mr. Joe Westendorf
Ms. Laurie Westermeyer
Mr. and Mrs. Steven A. Wilson
Mr. and Mrs. Robert Wolf
Mrs. Michelle Zeis

Mr. and Mrs. Jon B. Boss
Mr. and Mrs. David Burton
Mr. Nicholas Constand
Mr. Gordon Dennis
Mr. Donald Funke
Mrs. Helen Haberstroh
Mr. Thomas H. Hamant
Ms. Diana D. Hargrave
Dr. and Mrs. Jack Hazen
Dr. and Mrs. Joseph P. Hazen
Ms. Amy Honebrink
Ms. Jean Hughes
Mrs. Pat Jackson
Dr. Susan Lang
Mr. and Mrs. Kurt Marty
Mrs. Lynn N. Matson
Mr. and Mrs. Clay Mizelle
Mr. Dave Mocsny
Mrs. Rebecca Schulte
Mr. and Mrs. Jim Sherlock
Mr. and Mrs. Donald W. Smith
Mr. Bob Suddendorf
Mrs. Beth Thress
Dr. Alice M. Tse
Mr. Woodrow H. Uible
Mr. Steve Vanderink
Mr. and Mrs. Robert E. Vidal
Mr. Joseph Volker
Mr. and Mrs. David Wallace
Mr. Edward Weber

Circle of Silver | \$100+

Anonymous (1)
Mrs. Hiwot Abdo Ali
Mr. Frank J. Auciello



“We chose to live at the Knolls because we love Miami and the Oxford area and wanted to stay here. Living at the Knolls of Oxford gives us peace of mind knowing we can stay here for the rest of our lives.”



FRED AND MARY JANE BROWER
Knolls of Oxford Residents

Auditorium Capital Campaign Fund Continued

Friends of the Auditorium

Mr. and Mrs. John Ammerman
Ms. Donna Amos
Ms. Barbara Dalton
Mr. and Mrs. John Devolve
Mr. Howard Goins
Mr. Donald King
Ms. Metzger
Ms. Laura M. Perez
Mr. Frank Scalcucci
Mrs. Claudia Schuster
Mr. and Mrs. William W. Slemmons
Mrs. Nancy Vilaboy-Allphin
Ms. Barbara L. Woods

Arboretum Fund

Circle of Life | \$2,000+
Mrs. Sallie A. Killian

Circle of Gold | \$1,000+
Mr. and Mrs. John H. Bloomstrom Sr.
Mr. Burton E. Holthus
Mr. and Mrs. Stephen Werenski

Circle of Silver | \$100+
Mr. and Mrs. John C. Bloomstrom
Mrs. Marilyn P. Johnston
Mrs. Amy Straus

Business Fund

Circle of Life | \$2,000+
Bahmann Foundation
ChemSearch
Custom Design Benefits, Inc.
Deeks Trust
Federal Communications Commission
Fifth Third Bank
Graydon Head
Home Care Assistance
HomeWell Care Services
Huntington Bank —
Commercial Banking
Interact For Health
Luminaut (fka Architects Plus)
OneSource Employee Management
Procter & Gamble
Mr. and Mrs. Fred J. Robbins

Robbins Kelly Patterson & Tucker
Roundtower
Skilled Care Pharmacy, Inc.
Spring Grove Family
The Health Collaborative
UBS

Circle of Gold | \$1,000+
Assisted Living Locators
GE Foundation
GNO Construction
Herbert J. Sims & Company
HGC Construction
Mr. and Mrs. Robert Lammert
Millennium Business Systems
Morris Electric Contracting
& Service, Inc.
Moving Matters
Plante Moran, PLLC
Relocation Planners LLC
Upscale Lawn Care Service
US Bank
Valley Creek
Vorhis & Ryan Funeral Home

Circle of Silver | \$100+
Benevity Community Impact Fund (The)
Brown Advisory
Cincinnati Enquirer
Crown Trophy
Fox 19
Kroger Company Foundation
Network For Good
Mr. Tony J. Phillips
RTF Fire Protection
Society of the Transfiguration
Springdale Presbyterian Church
YourCause

Capital Fund

Circle of Life | \$2,000+
Federal Communications Commission
Luminaut (fka Architects Plus)
Meals on Wheels
Medicaid
Mr. William Ostrander
Roundtower

Circle of Gold | \$1,000+

Mrs. Barbara DeSalvo
Mr. James M. Formal
HGC Construction

Chapel/Memorial Fund

Circle of Gold | \$1,000+
Mr. and Mrs. Bruce W. Stowe

Circle of Silver | \$100+
Mrs. Caroline H. Davidson
Ms. Cecelia Donovan
Dr. John A. MacLeod
Mrs. Megan Ulrich
Mrs. Nancy Vilaboy-Allphin

Child Center

Circle of Life | \$2,000+
O.C.C.R.R.A.
Mr. Mark Smith

Circle of Gold | \$1,000+
Mrs. Barbara DeSalvo

Circle of Silver | \$100+
Mr. John A. Anderson
Mr. and Mrs. John Bower
Ms. Meri Fox
Ms. Diana D. Hargrave
Dr. and Mrs. Joseph P. Hazen
Mrs. Alison Jackson
Mr. and Mrs. Jim LaPlant
Mrs. Susan N. McCormick
Mrs. Megan Ulrich

COVID-19 Relief Fund

Circle of Life | \$2,000+
Mr. John A. Anderson
Mr. Gene Kalvin

Circle of Gold | \$1,000+
Mrs. Karen Pendleton
Skilled Care Pharmacy, Inc.

Circle of Silver | \$100+
Mrs. Dolores Beatty
Mrs. Anna Braam

Mrs. Norma Briner
Mr. Nicholas Constand
Mrs. Marilyn Demmler
Mrs. Dolores H. Hileman
Ms. Amy Honebrink
Mr. Donald Johnson
Mrs. Florence Jones
Mrs. Mildred E. Lenox
Dr. John A. MacLeod
Mr. Frank Scalcucci
Mr. and Mrs. Jim Sherlock
Mr. Edward Weber
Mrs. Kate Wespiser

MKV Future Care Fund

Circle of Life | \$2,000+
Anonymous (2)
Mrs. Wanda Baker
Mr. and Mrs. Gary Booth
Mrs. Barbara DeSalvo
Ms. Margaret Fanella
Federal Communications
Commission
Mr. James M. Formal
Mr. and Mrs. Scooter Franks
Mr. Larry Galluzzo
Mr. and Mrs. Dean R. Gaudin
Mrs. Dolores H. Hileman
Mr. Burton E. Holthus
Home Care Assistance
Mr. John B. Hughes
Mr. Mark Kacher and Mr. James
Imholte
Mr. Gordon Jewett
Mr. and Mrs. Bruce A. Kieviet
Mr. and Mrs. Jim LaPlant
Luminaut (fka Architects Plus)
Meals on Wheels
Medicaid
Mr. Charles F. Miller
Mr. and Mrs. Francis Muthu
Dr. and Mrs. James R. Nicholas
O.C.C.R.R.A.
Mr. William Ostrander
Mr. and Mrs. Fred J. Robbins

Roundtower
 Mrs. Ida L. Scherer
 Mr. Charles Schroeder
 Mr. Mark Smith
 Spring Grove Family
 Mr. Jim Stahl
 Dr. and Mrs. Walter Timperman
 UBS
 Mr. and Mrs. Robert J. Watkins
 Mr. Edward Weber
 Mr. and Mrs. Stephen Werenski
 Mr. and Mrs. Steven A. Wilson

Circle of Gold | \$1,000+

Mrs. Joan Allen
 Mr. John A. Anderson
 Assisted Living Locators
 Dr. and Mrs. Jerry A. Bennett
 Mr. and Mrs. John C. Bloomstrom
 Mr. and Mrs. John H. Bloomstrom Sr.
 Mr. and Mrs. Dale Bomberger
 Mr. and Mrs. Jack E. Brown
 Mr. and Mrs. Gene Busby
 Mr. Paul Conrad
 Mrs. Julie Cox
 Mrs. Elizabeth Creighton
 Mrs. Eutice Dell'aira
 Mrs. Chris Easton
 Mrs. Michelle Eckart
 Ms. Geneva Emerson
 Ms. Carolyn Fischer
 Ms. LaVerne M. Fischer
 Mr. Donald Funke
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 Mrs. Joann Grossoehme
 Mrs. Virginia Hadesty
 Mrs. Jean R. Haley
 Mr. Thomas H. Hamant
 Mrs. Grey Hammond
 Dr. and Mrs. Joseph P. Hazen
 Mr. and Mrs. Jim Heyser
 HGC Construction

Mr. Roger W. Honebrink
 Mr. Lacy Jones
 Mr. George D. Kiley
 Mr. Donald King
 Mr. and Mrs. Dick Knoblauch
 Mr. and Mrs. Michael Kremzar
 Mr. and Mrs. Don Larson
 Mr. Kurtis Lindemann
 Dr. John A. MacLeod
 Mr. and Mrs. Lewe Mizelle
 Mrs. Karen Pendleton
 Mr. and Mrs. Barry S. Porter
 Ms. Bunnie Probst
 Mr. and Mrs. William Richardson
 Mrs. Rita Ross
 Ms. Sandra Schenk
 Mr. and Mrs. Jim Sherlock
 Mrs. Marilyn Spreen
 Mr. and Mrs. Bob Stephens
 Mr. and Mrs. Bruce W. Stowe
 The E.W. Scripps Company
 Mrs. Marlene Theile
 Ms. Jolene S. Weiskittel
 Mr. and Mrs. Robert Wolf

Circle of Silver | \$100+

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 Mr. Dirk Allen
 Mr. and Mrs. John Ammerman
 Mr. and Mrs. James Bakas
 Mr. Kevin Baker
 Mr. and Mrs. Mitchell Baker
 Ms. Robin Baker
 Mr. Samuel Baker
 Ms. Leilani Baker Smith
 Mr. and Mrs. William Baker
 Mr. Daniel Beam
 Mr. Donald Beam
 Mr. Hedwig Beke
 Benevity Community
 Impact Fund (The)

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 Ms. Briana Bennie
 Mr. and Mrs. Ronald A. Beymer
 Mrs. Adele Blanton
 Mr. and Mrs. Jon B. Boss
 Mr. and Mrs. John Bower
 Mrs. Elizabeth Boyd
 Mrs. Anna Braam
 Mr. and Mrs. Braun
 Mrs. Ruth Brewer
 Mrs. Norma Briner
 Ms. Dorothy Brinkmeyer
 Mr. Floyd Brown
 Mr. George D. Brown
 Mrs. Nancy T Brown
 Mr. and Mrs. William B. Brown
 Mr. and Mrs. David Burton
 Mr. Joseph Castelli
 Mr. Richard Chapman
 Ms. Teresa Cleary
 Mr. and Mrs. Robert Cody
 Ms. Melissa Conley
 Ms. Catherine Connell
 Mr. and Mrs. James Connell
 Dr. and Mrs. John Connelly
 Mr. Andy Craig
 Mrs. Marilyn Demmler

Ms. Ellie Graham
 Mr. and Mrs. Frank Gropp-Wedig
 Ms. Nancy Gulick
 Mrs. Helen Haberstroh
 Mr. Bob Hallman
 Mrs. Sandra Hamilton
 Mrs. Eileen Hanks
 Ms. Diana D. Hargrave
 Mrs. Anna W. Harlan
 Ms. Nancy Hendricks
 Mrs. Deborah M. Herrera
 Mr. and Mrs. Michael A. Hirschfeld
 Mr. James Hoeh
 Ms. Amy Honebrink
 Mrs. Carolyn Honkomp
 Mr. and Mrs. Pleas Hoskins
 Mr. Daniel Hotel
 Ms. Kathryn Jo P. Hull
 Mrs. Bernie Humason
 Mrs. K. Sandy Jackisch
 Mrs. Alison Jackson
 Mrs. Pat Jackson
 Ms. Jane Janzen
 Mr. Donald Johnson
 Mrs. Marilyn P. Johnston
 Ms. Karen S. Jones
 Mr. and Mrs. William J. Kearney
 Mrs. Nancy Kes
 Miss Burnetta C. Koenig
 Mr. and Mrs. Stephen Komrska
 Kroger Company Foundation
 Mr. Gerald Kroger
 Ms. Mary Lou Kronke
 Mrs. Kathryn Kumler
 Ms. Margaret Lang
 Dr. Susan Lang
 Mrs. Mildred E. Lenox
 Mrs. Mary Kay Levesay
 Mr. Arthur M. Lindsay
 Mr. and Mrs. Jonathan R. Lippincott
 Mr. Rene Marois
 Mrs. Patricia Martin
 Mr. and Mrs. Kurt Marty
 Mr. and Mrs. Jim Matchett
 Mr. and Mrs. Henry Mather
 Mrs. Lynn N Matson
 Mrs. Susan N. McCormick
 Mr. and Mrs. Owen McGovern
 Mrs. Anne McKinney
 Ms. Amy McLaren
 Mr. and Mrs. Charles S. Mechem, Jr.
 Ms. Barbara Mecklenborg
 Mr. John Miller
 Mr. and Mrs. Clay Mizelle
 Mr. Gene R. Mooney
 Ms. Ruth Morris
 Mr. Jack A. Murdock
 Mr. and Mrs. Jack Murray
 Ms. Erin Navaro
 Network For Good
 Ms. Ruth Nicklet
 Ms. Margaret A. Oakes
 Mr. Thomas Oakey
 Mr. and Mrs. James L. Pease, III
 Mrs. Margaret L. Pechiney
 Mr. Mark Plunkett
 Ms. Geneva Pomeroy



Ms. Sharon Denight
 Mrs. Rose Denman
 Mr. Gordon Dennis
 Miss Rosella Doepker
 Mr. Jacob Dreiling
 Mrs. Caryl Druley
 Mrs. Judy Ebbeler
 Mr. and Mrs. Robert R. Eling
 Mr. Richard B. Engelman
 Ms. Ann Evans
 Mr. and Mrs. John Fay
 Mr. Sheldon Flowers
 Ms. Meri Fox
 Ms. Kathleen Gehringer
 Ms. Dolores Gibbens
 Mrs. Margaret Gibbons
 Ms. Susan Gilmore
 Mrs. Janet Golan



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Mr. James A. Ramsey
Mr. Paul Rasche
Mrs. Betsy Ratterman
Ms. Ann Rebka
Ms. Connie Reinhardt
Mrs. Jan Remington
Mrs. Marge Rengering
Mr. and Mrs. Howard Renner
Mr. Ken Rex and Mrs. Patti Wade
Mrs. Lydia Rittinger
Mr. John H. Rodencal
Mr. Roger Ruhl
Mr. Robert L. Sarber
Mr. Frank Scaluccci
Mr. and Mrs. David Schmitt
Mr. and Mrs. Donald W. Smith
Mrs. Jolene Sobotka and Dr. Jeff Nerad
Society of the Transfiguration
Mr. and Mrs. Donald Solsman
Mr. and Mrs. Stan Sorensen
Springdale Presbyterian Church
Mrs. Alice M. Stadler
Mrs. Amy Straus
Mr. Bob Suddendorf
Mrs. Cynthia Tabar
Mrs. Marian Taylor
Mrs. Nancy Thaler
Mr. and Mrs. Jerry Thomas
Mr. Carl G. Thompson, M.D.
Ms. Vaida Thompson
Ms. Nancy Tricase
Dr. Alice M. Tse
Mrs. Megan Ulrich
Ms. Lillian Victor
Mrs. Nancy Vilaboy-Allphin
Dr. Barbara Voelkel
Mr. and Mrs. Gary B. Volz
Mr. and Mrs. Pete Wade
Mr. and Mrs. Tom Wagner
Mr. and Mrs. David Wallace
Mr. and Mrs. Gary N. Warnke
Dr. and Mrs. Gregg Warshaw
Mrs. Nancy West
Ms. Laurie Westermeyer
Ms. Janet Wiehe
Dr. and Mrs. Edward F. Willey
Mr. and Mrs. Dennis B. Worthen
Mr. and Mrs. Ronald Yates

YourCause
Mrs. Marilyn Yungk
Mrs. Michelle Zeis
Mr. and Mrs. David A. Zuidema

MKV Good Samaritan Fund

Circle of Gold | \$1,000+
Mr. Frank Jordan

Circle of Silver | \$100+
Ms. Stephanie Goddard
Mr. Michael Milender
Mr. Brad Rudolph

Outreach Services Fund

Circle of Life | \$2,000+
Deeks Trust
Gladys Knox Private Foundation
Mr. Kevin Tracy

Circle of Gold | \$1,500+
Meals on Wheels
US Bank

Circle of Silver | \$1,000+
Anonymous (1)
Mrs. Jane Allen
Mr. Jim Stahl
Valley Creek

Circle of Bronze | \$500+
Mr. and Mrs. Ron Hanna

Circle of Friendship | \$250+
Mr. Eugene Gemperline
Mr. Roger W. Honebrink

Circle of Stewardship | \$100+
Ms. Dayva Green
Mr. Eustaquio E. Guzman
Ms. Martha Jean Hill
Mr. and Mrs. James L. Hogshead
Ms. Myrna Horak
Ms. Denise Patt
Ms. Betty Reiber
Ms. Shirley Roberts
Mr. and Mrs. Jim Sherlock
Colonel Lorraine Stevens
Mrs. Amy Straus

Rehabilitation Services Fund

Circle of Life | \$2,000+
Mr. William Ostrander

Circle of Silver | \$100+
Mrs. Marilyn Demmler
Ms. Marge Howes
Mrs. Shirley W. Leahy
Dr. John A. MacLeod
Ms. Jen Madison
Mr. and Mrs. Jack Murray

Technology Fund

Circle of Silver | \$1,000+
Mrs. Barbara DeSalvo

Hemsorth Wellness Center Fund

Circle of Life | \$2,000+
Mr. William Ostrander
Mr. Edward Weber

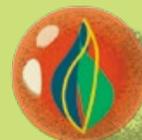
Circle of Silver | \$100+
Mrs. Joan Allen
Mr. and Mrs. Braun
Ms. Catherine Connell
Mr. and Mrs. Jim Heyser
Mrs. Dolores H. Hileman
Ms. Kathryn Jo P. Hull
Mr. Arthur M. Lindsay
Dr. John A. MacLeod
Mr. and Mrs. Jack Murray
Mr. and Mrs. Tom Wagner

WMKV Fund

Circle of Life | \$2,000+
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ChemSearch
Mr. Richard E. Cocks
Custom Design Benefits, Inc.
Mr. and Mrs. Charles Deuser
Mr. and Mrs. William Diss, II
Ms. Pamela Drake
Mr. and Mrs. Larry Fobiano

Graydon Head
HomeWell Care Services
Huntington Bank –
Commercial Banking
Mr. Robert Ingberg
Luminaut (fka Architects Plus)
Mr. Kenneth G. Mandel
OneSource Employee Management
Mr. William Ostrander
Robbins Kelly Patterson & Tucker
Roundtower
Skilled Care Pharmacy, Inc.
Spring Grove Family
Dr. Maria Tuskan

Circle of Gold | \$1,000+
Ms. Romola Allen
Ms. Barbara Brewer
Crux Graphics
Mrs. Eutice Dell'aira
Mr. Alan Gast
Mr. Lewis G. Gatch
GNO Construction
Mrs. Pauline Goddard
Ms. Diana D. Hargrave
Herbert J. Sims & Company
Mr. Craig Hochscheid
Mr. Robert Huhn
Mr. Wendell Jesse
Dr. and Mrs. James King
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Mr. and Mrs. Kenneth Luther
Millennium Business Systems
Morris Electric Contracting
& Service, Inc.
Moving Matters
Plante Moran, PLLC
Relocation Planners LLC
Mr. Dan Scarborough
Mr. and Mrs. Walter Schum
Mr. Jim Stahl
Ms. Judy Stewart
Mr. Bill Taylor
UC College of Nursing
Upscale Lawn Care Service
Vorhis & Ryan Funeral Home
Mrs. Lisa Walsh
Mr. Charles Webb
Mr. and Mrs. Gregory Wilkins



“Thank you for caring for my mother during this very difficult year. The pandemic has made everyone’s life more challenging, and in many cases, more dangerous. I am most thankful for the efforts that you and your staff have taken to stay safe, and keep my mother and the other residents of Maple Knoll safe.”

BILL MAXWELL
Maple Knoll Village Family Member



Welcome to our newest
Living Legacy Society Inductees

Maple Knoll Village

Barb and John Bloomstrom
 Barb DeSalvo
 Lou and Dean Gaudin
 Richard and Jean Haley
 Ron and Trish Hanna
 James and Pat "Anna" Heyser
 Jim Imholte and Mark Kacher
 Braden Mechley
 The Resident Enrichment Fund
 Charles and Nell Stanforth
 Dorothy Vice

The Knolls of Oxford

Anonymous
 Jim Herd
 Cynthia Leslie
 Pat Lohman
 Tim McGowan
 Jim and Kristen Stahl



Circle of Silver | \$100+

Anonymous (2)
 Ms. Erlene Abshire
 Mr. Greg Acus
 Ms. Lois Acus
 Ms. Melissa Adams
 Mr. James Albert
 Ms. Peg Albert
 Mr. Dave Allen
 Mr. Terry Allen
 Mr. Paul Alley
 Ms. Robyn Allgeyer
 Mrs. Kathleen M. Almand
 Ms. Joyce Alpiner
 Mr. Suresh Anbil
 Mr. John A. Anderson
 Mr. Kai Anderson
 Mr. and Mrs. Al Anness
 Ms. Martha Appel
 Ms. Deborah Arnold
 Mr. Mark Aronson
 Mr. Ken Arp
 Ms. Janice Arthur
 Ms. Diana Avril
 Ms. Pat Bacchus
 Ms. Lois Bachman
 Ms. Kerry Baker
 Mr. Mark S. Ballard
 Mr. Steve Banks
 Ms. Glorianne Barbacane
 Mrs. Dee Bardes
 Mr. Clifford Barker
 Ms. Andrea Barnhill
 Mr. Thornton Bartlett
 Ms. Tina Bascom
 Mr. Robert Bauer
 Mr. and Mrs. Howard Baum
 Mr. Stuart Baxter
 Mr. and Mrs. Fritz Bazeley
 Mr. Frederick Beck
 Mr. James Becker
 Ms. Amira Beer
 Ms. Ruth Beer
 Mrs. Wilma E. Beigel
 Mr. William Benaugh
 Mr. Don Benbow

Ms. Paula Bender
 Benevity Community
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 Mr. John V. Benham III
 Ms. Linda and Ms. Jessica Bergholz
 Ms. Lisa Beringhaus
 Mr. Barry Berndt
 Ms. Maggie Bertke
 Ms. Karen Besly
 Ms. Elizabeth Betagole
 Mr. and Mrs. Ronald A. Beymer
 Mr. Michael Biedenbach
 Mrs. Denise L. Bien
 Mr. Chuck Black
 Ms. Katie Blackburn
 Mr. Walter Blair and Elizabeth Weber
 Marilyn and Donald Bley
 Mr. and Mrs. John C. Bloomstrom
 Mr. and Mrs. John H. Bloomstrom Sr.
 Mr. and Mrs. William Boardman
 Mr. Steve Bockstiegel
 Mr. Victor Boehm
 Mr. John Boh
 Mr. John Bollinger
 Mr. Hezekiah Bolton
 Mr. Bill Bonansinga
 Mr. Charles Bower
 Ms. Sandy Bricking
 Ms. Alexis Briggs
 Mr. and Mrs. Robert Bright
 Ms. Jeanne Brinker
 Mr. Stu Brinn
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 Mr. Rick Brown
 Ms. Susan Brown
 Mr. and Mrs. Alfred Brunner
 Mrs. Janet Buck
 Ms. Sonya Buck
 Mr. David Burch
 Mr. Thomas Burch
 Mr. William Burer
 Mr. Mark Burgjohann
 Ms. Mary Ann Burgoyne
 Ms. Anne Burns
 Mr. Paul Burns
 Ms. Sandra Burns

Mr. Joseph G. Busam
 Mr. David J. Buschmann
 Ms. Faye Busse
 Ms. Sharon Caldwell
 Mrs. Casey Campbell
 Ms. Linda Campbell
 Ms. Lilly Carder
 Mr. Glen Carley
 Mrs. Carol Carpenter
 Mr. Kevin Carroll
 Ms. Carol Carson
 Mr. John Carter
 Ms. Lisa Carter
 Ms. Elizabeth Cashman
 Mr. Al Castellani
 Mr. Ben Chadwick
 Ms. Lynn Chaifetz
 Ms. Nelda Chandler
 Ms. Marisa Chawner
 Ms. Laura Chenault
 Cincinnati Enquirer
 Ms. Rachel Clark
 Mr. Tom Clark
 Mr. Wayne Clark
 Mr. Dave Clendenen
 Mr. David Coffey
 Dr. Robert A. Coil
 Ms. Nancy Lee Coleman
 Mr. & Mrs. Steven E. Coleman
 Mr. Michael Collett
 Mr. Stephen Collins
 Mr. Frank Colon
 Mr. Lee Comer
 Mr. Robert B. Connelly
 Mr. Travis Conner
 Mr. Walter Connolly
 Ms. Marcia Connors
 Mr. Kole Coomer
 Ms. Michelle Cordell
 Ms. Linda Covert
 Mr. Joseph Cox
 Mr. Andy Craig
 Ms. Alva Crawford
 Ms. Phyllis Crawford
 Ms. Susan Crawford
 Dr. Curtis Creath

Mr. James W. Crocker-Lakness
 Mr. Mike Crowley
 Crown Trophy
 Mr. Curt Crysler
 Mr. John Cunningham
 Mr. Jimmy Curtis
 Ms. Lynne Curtiss
 Mr. Paul D. Dagenbach
 Mr. and Mrs. Daniel Dahling
 Ms. Kayla Danford
 Ms. Janet Daniel
 Mrs. Lori and Mr. Matt Daniels
 Mr. and Mrs. Robert Dashley, Jr.
 Ms. Betty Daugherty
 Ms. Janet Davis
 Mr. Tom Davis
 Ms. Jo Ann Dawson
 Mr. Robert Dawson
 Ms. Cindy Day
 Ms. Kathy De Long
 Ms. Jo Ann Decker
 Mr. Phillip DeGreg
 Ms. Eutice Dellaira
 Ms. Margaret Dепенning
 Ms. Shannetta Dewberry
 Ms. Maureen DiCarlo
 Ms. and Carolyn Dierkers
 Ms. Tammy Y. Dishon
 Mr. Richard Dobson
 Ms. Kirsten Dockendorff
 Ms. Linda Docter
 Mr. William Doering
 Mr. Michael Doker
 Ms. Donna Doll
 Lee Doll
 Mrs. Cynthia Donisi
 Ms. Kelsey Donovan
 Mr. Robert W. Donovan
 Mr. Paul Dorger
 Mr. and Mrs. James Dorn
 Ms. Joan Dougherty
 Ms. Marie Douglas
 Ms. Juliet Downey
 Ms. Edy Dreith
 Mr. and Mrs. Martin G. Due
 Ms. Marguerite Duffy



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Mr. John Dunn
Ms. Saralou Durham
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Ms. Linda Eads
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Ms. Miriam Efken
Mr. Fred Eichler
Mr. Terry Elfers
Mr. Howard Elliott
Ms. Jean A. Ellsworth
Mr. Scott Ellsworth
Mr. and Mrs. Edward J. Elmlinger
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Mr. Larry Emerson
Mr. Richard Emery
Mr. Jim Emig
Ms. Kristen Engevik
Mr. Richard Ernst
Mr. Tom Ertel
Mr. Jeff Evans
Mr. Robert W. Eveleigh
Ms. Mary Ann Fagel
Ms. Ruth Fancher
Ms. Jeannie Fankhauser
Mr. Michael Fasce
Ms. Crystal Faulkner
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Mr. Larry L. Findlay
Mrs. Christina Finke
Mr. James Finke
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Mr. John W. Fischer
Ms. Kitty Fischer
Ms. Carolyn Fitzgerald
Mr. Jim Fitzpatrick
Mr. Steve Fleischer
Ms. Sally Flick
Mr. Larry Foltz
Ms. Gail Forberg
Mr. Hasty Foreman
Ms. Orene Foreman
Mr. and Mrs. Thomas Forte
Ms. Kathryn Foss
Fox 19
Ms. Annette Franklin
Mr. Richard Frantz
Mr. Dale E. French
Ms. Gail French
Mr. Paul Friskney
Ms. Allana Fritts
Ms. Patricia Frodge
Ben Froehlich
Mr. Roger Fry
Mr. Charlie Furlong
Ms. Linda Gaible
Mr. Steven Galinger
Mr. Paul Gallagher
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Mr. John Galvin
J. T. Gant
Ms. Barbara Garnett
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Ms. Ann Gatch
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Mr. James and Mrs. Christina Gault
Ms. Martha Gavin
Ms. Mary Gawle
Mr. Raymond Gehron
Ms. Susanne Geier
Mr. Tim Gerhardt
Mr. Chris Gibbons
Mr. Martin Gibbons
Ms. Mary M. Giblin
Ms. Polly Giblin
Ms. Patricia Gibson
Ms. Dena Gilbert
Mr. Michael Glenn
Ms. Karen Glover
Mr. Jerry Godsey
Ms. Martha Goldbeck
Ms. Bella Golden
Ms. Maureen Gonzalez
Mr. Doug Goodwin
Ms. Eppie Gordon
Mr. Nolan Gradney
Mrs. Susan Graham
Mr. Keith Grant
Mr. Johnny Gray
Ms. Leanne Greenberg
Mr. Sean Greenwood
Ms. Teresa Greer
Mr. and Mrs. Ken Greiner
Mr. Melvin Grier
Ms. Jackie Griffis
Mr. Jeff Grothaus
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Mr. Randy Haggard
Mary Haglage
Mr. and Mrs. Richard Hajer
Mr. David Haldeman
Mr. Randy Hale
Mr. Wade Halsey
Ms. Ann Hamilton
Ms. Janet Hamilton
Ms. Jone Haney
Mr. Robert P. Hanneken
Ms. Maria Hardrick
Mr. Keith Harperink
Ms. Candy Hart
Mr. Dean Hart
Ms. Susan Hasson
Ms. Victoria Havron
Dr. and Mrs. Joseph P. Hazen
Ms. Kathy Heekin
Mr. and Mrs. Jerry Heffron
Mr. Robert Heglin
Mr. Gary P. Hehemann
Mr. Nate Henderson
Ms. Kathryn Hendren
Ms. Patricia Henson
Mr. Sam Herbers
Mr. Robert Herbert
Ms. Julie Herman
Ms. Lynn Herman
Ms. Susan Herman

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Mr. Thomas Hines
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Mr. and Mrs. Nicholas L. Hoesl
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Mr. Kyle Holloway
Mr. David Holmes
Ms. Debbie Hopkins
Ms. Mary Horan
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Mr. Michael Jordan
Mr. David Kaber
Miss Mary E. Kammer
Mr. Don Kampman
Ms. Elise Kaplan
Ms. Angie Kathumbi
Mr. Chuck Kaufman
Ms. Judy Kavanagh
Mr. Mike Keating
Mrs. Jean Keller
Ms. Jennifer Kelly
Ms. Judy Kennedy
Mr. Ray Kentrup
Ms. Susan Kight
Mr. Mark Kinch
Ms. Sarajane King
Ms. Jane Kinley



Ms. Linda Houser
Ms. Gail Houston
Ms. Doris Howard
Ms. Carol Hubbard
Mr. and Mrs. Thomas Huber
Mr. Marshall Hunt, III
Mr. Stephen Hutzel
Mr. Eric Hyre
Mr. Paul Illencik
Mr. Jim Ingram
Mr. Dale Jackson
Mr. Jim and Mrs. Mary Sue Jackson
Mrs. Pat Jackson
Mr. Richard Jackson
Ms. Lora Jacob
Mr. Charles Jacobson, Jr.
Dr. Jeanne James
Ms. Joan James
Ms. Holly Janzen
Mr. John Jardine
Mr. Bill Jeffrey
Ms. Lynne Joehnk
Johnson & Johnson
Ms. Barbara Johnson
Mr. Jeff Johnson
Mr. Scott Jones

Ms. Linda Kirtley
Mr. Robert H. and Mrs. Maxine Kistler
Mr. Ron Kivel
Mr. and Mrs. Frank Klaine
Ms. Jean Klank
Ms. Charlotte Kleinhaus
Mr. Samuel Kloss
Mr. and Mrs. Jack Knecht
Ms. Michelle Knecht
Mr. Ed Knox
Mr. Ronald Koch
Mr. Sam Kocherov
Mr. Bernard G. Koenig
Mr. David F. Kohl
Mr. Conrad Kolis
Ms. Elizabeth B. Kornau
Ms. Amber Kramer
Mr. John Kramer
Mr. Robert Kranz
Ms. Eileen Krauss
Mr. and Mrs. Robert L. Kreidler
Mr. Patty Kreitinger
Mr. Robert Kroeger
Ms. Barb Kruetzkamp
Mr. and Mrs. Thomas G. Kugele
Ms. Diana Kuhnell





Ms. Amy Kurlansky
 Ms. Alice Kushner
 Ms. Laura Kushner
 Mrs. Polly Lacker
 Ms. Elizabeth Lamey
 Ms. Angela Lape
 Ms. Kathleen Larimore
 Mr. David Latham
 Ms. Janet Lazarus
 Mr. James Leas
 Ms. Sarah Lefevers
 Ms. Louis Lessure
 Mr. Herschell Levine
 Ms. Davine Levy
 Mr. Bill Lewis
 Ms. Karen Lex
 Mr. Kenneth Lichon
 Ms. Barbara Lichtenstein
 Ms. Diane Lippincott

“I came from a humble beginning and I understand that not everyone can prepare for catastrophes or end of life. I moved here to have that constant security and found a family within Maple Knoll residents. I want to, and will continue to, help in any way that I can.”

BECKY ESCHBACH
 Maple Knoll Village Resident



Mr. Richard Lisner
 Ms. Barbara Liszniewski
 Mr. Richard Livingston
 Ms. Janice Lohmann
 Mr. Dennis Lolli
 Ms. Michelle Longmire
 Mr. Robert Louderback
 Ms. Brenda B. Love
 Mr. Jack Lower
 Mr. David Ludena
 Ms. Lisa Luecke
 Ms. Jacqueline Lund
 Mr. Eric Lundberg
 Ms. Saundra Madden
 Ms. Mary Ann Maffia
 Mr. Stu Mahlin
 Ms. Tonya Maiden
 Ms. Christine Malhotra
 Mr. and Mrs. Kevin Malloy
 Dr. Michael Maloney
 Mr. Harry J. Manton
 Mr. Melvin Marmer
 Mr. Carl Marquette
 Ms. Barb Martin
 Mr. and Mrs. Paul R. Martin
 Mrs. Carole and Mr. Ron Martini
 Mr. Gregg Martini
 Mr. Eric Masters
 Mr. Harry V. Matheny
 Mr. Shawn Maus
 Mr. Damien Maxton
 Ms. Sophia McAllister
 Ms. Elaina McCormick
 Mr. Kevin McDonough
 Mr. David McElroy
 Ms. Monica McEntire
 Mr. James McFarland
 Mrs. Sandy McGeorge
 Mr. Timothy McGowan
 Mrs. Catherine A. McGraw
 Ms. Eileen M. Mcguiggan
 Mr. George McMahan
 Mrs. Patricia and Mr. Dick McMillan
 Ms. Tracy McMullen
 Ms. McMullen-McGill
 Mr. Michael McNay
 Mr. and Mrs. Joe McSwiggin
 Mr. Cecile Mear
 Ms. Elly Meisler
 Mr. Robert Mendlein
 Mr. Darryl Menning
 Ms. Kathleen Merrick
 Ms. Susan Merse
 Mr. Harold A. and Mrs. Lane A. Merten
 Ms. Jackie Metz
 Mr. Phillip Metz
 Mr. Kenneth Metzger
 Mr. James Meyers
 Mr. William Michnowicz
 Mr. David Miller
 Ms. Deborah Miller
 Ms. Georganna Miller
 Mr. Tom Miller
 Mr. Nathan Milligan
 Mr. James A. Milner
 Mr. C. B. Minturn
 Ms. Toia Mitchell Davis
 Ms. Danette Moats
 Mr. and Mrs. Al Moeller
 Mrs. Marjorie Mohr
 Ms. Sandra Mohring
 Ms. Donna Molony
 Mr. Alan Monaghan
 Mr. John Montag
 Ms. Gabrielle Moore
 Mr. John Moore
 Mr. Paul Morgal
 Ms. Vivian K. Morgan
 Ms. Sandra Morrison
 Mr. James Morrow
 Mr. Ira Moskowitz
 Ms. Mary Lou Motl
 Ms. Teshanee Moyer
 Mr. David Mueller
 Ms. Joyce Mueller
 Ms. Mary Lou Mueller
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 Mr. and Mrs. Jack Murray
 Mr. Fred Murrell
 Mr. Bill Myers
 Ms. Keller Myers
 Ms. Teressa Naeve
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 Mr. Jeff Neal
 Ms. Priscilla Neill
 Mr. Patrick Nieman
 Mr. Joe Nienaber
 Ms. Janet Norgren
 Mr. and Mrs. Richard M. Norman
 Mr. William Norris
 Ms. Cheryl Ober
 Ms. Marta Ogle
 Mr. and Mrs. Hal O'kroy
 Mr. Paul Oni
 Mr. Jon Oravel
 Mr. Michael Osborne
 Ms. Tracy Osborne
 Mr. Ron Ott
 B. Otto
 Mr. Richard Overman
 Ms. Tina Pack
 Ms. Dawn Parks
 Mr. Jimmy Patterson
 Mr. Richard Payne
 Mr. and Mrs. David Peck
 Mr. William Peck
 Mr. Stephen Peelman
 Ms. Jean Pence
 Mr. Ron Pence
 Mr. Theo Penker
 Mr. and Mrs. John Pepper
 Ms. Alice Petz
 Ms. Sharlene Peyton
 Mr. Gerald and Mrs. Maureen Pfeiffer
 Mr. Donald Pfister
 Mr. Tony J. Phillips





Giving Circle Leaders

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 John Ammerman
 Dan Beam
 Briana Bennie
 Beth Boyd
 Gene and Betty Busby
 Dick Chapman
 Marilyn Chilcoat
 Bob and Lois Cody

Zac Corbett
 Larry Demasi
 Barb DeSalvo
 Kay Faris
 Dean Gaudin
 Sandra Hamilton
 Bob Hanneken
 Deborah Herrera
 Jim Hoeh

Joshua Howard
 Jackie Hunt
 Jim Imholte
 Chris Jenkins
 Tara Jones
 Mark Kacher
 Nancy Kes
 Mary Lou Kronke
 Lynn Matson

Nancy McCue
 Erin Navaro
 Linda Neumaier
 Bunnie Prost
 Connie Reinhardt
 Don Retzsch
 Sally Southard
 Marlene Theile
 Megan Ulrich

Nancy Vilaboy-Allphin
 Dave Wallace, *Chairman*
 Janet Wiehe
 Judy Wolf
 Michelle Zeis



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 Mr. Mike Polasky
 Mr. Bob Pollack
 Ms. Mary B. Pope
 Ms. Bonnie Pratte
 Mr. Van Prince
 Mr. Bob Pritchett
 Ms. Karen Proffitt
 Ms. Susan Prues
 Mr. Ronald E. Purdon
 Mrs. Sharon Purtee
 Mr. Mark Puttman
 Ms. Heather Quigley
 Mr. A.J. Quinones
 Ms. Paulette Radke
 Mr. Gary Rahe
 Ms. Shelly Raines
 Mr. Rick Rainey
 Mr. Glenn Ramey
 Mr. Joseph Ranz
 Mr. John Rapking
 Ms. Betty Rapp
 Mr. John Rauck
 Mr. James Rauf
 Ms. Tiffani Ray
 Mr. Tim Reher
 Ms. Ruth Reinermann
 Mr. Dave Remerowski
 Mr. and Mrs. William A. Renz
 Mr. Fred Reuter
 Mr. Nicholas Reuter
 Ms. Judy Reynolds
 Ms. Ann Rhodes
 Mr. Dennis Rhodus
 Ms. Mary Rice
 Mr. Tyrone Riley
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